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The use of subword linguistic modeling for multiple tasks in speech recognition [☆]

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7 Abstract

4 5

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8 Over the past several years, I have been conducting research on subword modeling in speech recognition. The re-9 search is most specifically aimed at the difficult task of identifying and characterizing unknown words, although the 10 proposed framework also has utility in other recognition tasks such as phonological and prosodic modeling. The approach exploits the linguistic substructure of words by describing graphemic, phonemic, phonological, syllabic, and 11 12 morphemic constraints through a set of context-free rules, and supporting the resulting parse trees with a corpus-13 trained probability model. A derived finite state transducer representation forms a natural means for integrating the 14 trained model into a recognizer search. This paper describes several research projects I have been engaged in, together 15 with my students and associates, aimed at exploring ways in which recognition tasks can benefit from such formal 16 modeling of word substructure. These include phonological modeling, hierarchical duration modeling, sound-to-letter 17 and letter-to-sound mapping, and automatic acquisition of unknown words in a speech understanding system. Results 18 of several experiments in these areas are summarized here. 19 © 2003 Published by Elsevier B.V.

20

21 1. Introduction

22 1.1. Background

23 Speech is first and foremost a *communicative* 24 signal. It is a complex encoding of linguistic mes-25 sages for the purpose of conveying information

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among humans who share the code. Speech sci-26 entists have been studying various aspects of the 27 speech code for many decades, and engineers have 28 been involved in designing computer systems that 29 attain a certain degree of competence in understanding and rendering the code. 31

At the core of human communication is the 32 notion of "words" as the fundamental units. 33 Above the word level, it is apparent that words 34 group into phrases, and phrases group into higher 35 level units such as clauses and sentences. In addi-36 tion to studies of how words are organized into 37 meaning, studies of the substructure of words in 38 multiple languages have revealed a number of 39 organizational principles (Scalise, 1986). The exact 40 specification of that substructure still eludes us, 41

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42 however, particularly for languages such as English with a rich borrowing from other languages. 43 The inventory of phonemes for any particular 44 language can usually be enumerated quite specifi-45 46 cally. We are now also reasonably confident that 47 the syllable exists as an intermediate layer between 48 words and phonemes, although most speech recognition systems make little or no use of this syl-49 lable layer. There is also the possibility of breaking 50 51 words down into meaning units (i.e., morphemes), 52 which may not necessarily align precisely with syllable units based strictly on phonology and 53 sonority. The difficulty of defining exactly how the 54 55 phonemes of a word might group themselves into 56 natural subunits has been a major hurdle to the 57 design of systems that utilize this intermediate structure. 58

59 1.2. Historical context

60 My interest in developing hierarchical struc-61 tures to represent word substructure was inspired by research conducted in the 1970s and 1980s by a 62 team of researchers and students at MIT, dating 63 64 back originally to Chomsky and Halle's theory of 65 generative phonology (Chomsky and Halle, 1968). A doctoral thesis by Kahn led to the formalization 66 of phonological phenomena with respect to sylla-67 ble structure (Kahn, 1976). In the 1980s, a team of 68 69 researchers led by Allen developed a sophisticated letter-to-sound generation system called MITalk, 70 71 based on a decomposition of words into meaning units called morphs (Allen et al., 1987). At the 72 same time, Randolph developed formal rules to 73 74 parse words into syllables, with the aim of for-75 mally encoding a distinctive-feature formalism (Randolph, 1989). Zue was also codifying his 76 77 acoustic phonetic knowledge into formal, ordered, 78 context-sensitive rules that could be utilized to 79 expand lexical pronunciations for a speech recog-80 nition task (Zue, 1983). Church's doctoral thesis (1983) proposed applying context-free rules 1 to 81

parse syllables, in order to capture phonological82effects such as flapping and palatalization, arguing83that conditions for phonological phenomena could84be encoded effectively in category names, thus85avoiding explicit context dependencies.86

87

1.3. Motivation

While researchers have made significant pro-88 gress in speech recognition in the last two decades 89 (Bacchiani and Ostendorf, 1998; Cook et al., 1998; 90 Nguyen et al., 1995; Woodland and Young, 1993), 91 there are still many remaining problems which 92 could be addressed through the use of formal 93 representation of the substructure of words. 94 Nearly all speech recognition systems today are 95 based on a simple model in which words are rep-96 resented explicitly in a lexicon encoding their 97 phonemic realizations, and class *n*-gram language 98 99 models provide linguistic constraint. One shortcoming of such a representation is that unknown 100 words are not formally represented, and therefore 101 will be recognized as an acoustically similar sub-102 stitution of a known word, often adversely affect-103 ing the recognition of neighboring words as well 104 (Hetherington, 1994; Hetherington and Zue, 105 1993). Another limitation is the lack of a syllable-106 based framework for characterizing phonological 107 rules, as well as the difficulty to capture such rules 108 in an appropriate probability formulation.² The 109 durational aspects of phonemes depend on their 110 position within the syllable and the word, but this 111 information is usually not available to a recog-112 nizer. Finally, the task of modeling an association 113 between letters and their pronunciations is likely to 114 benefit from knowledge of the linguistic context of 115 each letter. 116

| 1.4. | Overview | 117 |
|------|----------|-------|
| 1.4. | Overview | Π |

Through my earlier and ongoing work in 118 parsing words into meaning, via the TINA natural 119 understanding system (Seneff, 1992), I have come 120 to believe that a similar approach can be used 121

¹ A context free rule is a rule that rewrites a symbol generally into a sequence of zero or more symbols. A context-*sensitive* rule attaches conditions under which the symbol is permitted to be rewritten.

² Although one could argue that the use of triphone modeling does provide some *implicit* information about phonetic context.

122 effectively below the word level, yielding a parsimonious and trainable hierarchical representation 123 of word substructure (Seneff, 1998). It is my belief 124 that such representations may have significant 125 126 advantages over a flatter structure, in that they 127 should be capable of generalizing knowledge 128 across similar contexts. I have subsequently 129 investigated various ways in which such linguistic 130 substructure can be utilized in speech recognition 131 tasks. These investigations are predicated on a 132 common theme that involves parsing words into 133 their underlying linguistic constituents via a formal grammar, expressed through context-free rewrite 134 135 rules. The resulting structural information is then augmented with a probability framework, where 136 137 probabilities are determined by tabulating counts 138 in parse trees obtained by parsing a large corpus of 139 representative speech materials. A final optional 140 step is to reformulate the trained parse trees as a 141 finite state transducer (Hetherington, 2001), typi-142 cally with inputs and outputs associated with the 143 terminals and preterminals of the parse tree, respectively. This step then enables a straightfor-144 ward mechanism for incorporating the linguistic 145 models directly into a recognizer search. 146

147 The ideas discussed above have been formalized into a framework, called ANGIE, and several dif-148 149 ferent topics of research have been investigated by members of the Spoken Language Systems group 150 within this framework. These include phonetic 151 152 recognition (Chung, 2001; Chung and Seneff, 1998; Lau, 1998; Lau and Seneff, 1998), hierarchical 153 duration modeling (Chung, 1997; Chung and Se-154 155 neff, 1997), sound-to-letter and letter-to-sound 156 generation systems (Meng, 1995; Meng et al., 157 1996; Chung et al., in press; Seneff et al., 1996), 158 unknown word detection and modeling (Chung, 159 2001; Mou et al., 2001; Parmar, 1997), and phonological modeling (Seneff and Wang, 2002). This 160 paper will provide motivation for the approach we 161 162 have taken, and will describe instances of all of the 163 above applications within a common thread. While some of the investigations are on-going, it 164 165 seems appropriate at this time to provide a de-166 tailed accounting of this research, partly in the hope that others might be inspired to pursue sim-167 168 ilar avenues of research.

2. ANGIES subword linguistic representation 169

Most of the work in speech recognition to date 170 has been focused on the task of correctly produc-171 ing the sequence of words that were spoken. The 172 notion of characterizing any information beyond 173 the word sequences is usually not treated as part of 174 the explicit goal, although some amount of pho-175 nological and semantic knowledge is generally 176 viewed as a necessary adjunct to success. Usually, 177 each word is represented in the lexicon as a se-178 quence of phonemes, and in some systems a pho-179 nological rule framework permits the expansion of 180 lexical entries to explicitly account for phonologi-181 cal effects like flapping or devoicing (Cohen, 1989; 182 Gauvain et al., 1993; Glass and Hazen, 1998; 183 Weintraub et al., 1989). Typically the rules are 184 precompiled into the lexicon, yielding an expanded 185 lexicon of alternate pronunciations. 186

In order to address the issue of out-of-vocabu-187 lary (OOV) words, some recognition systems have 188 included a generic model for unknown words as 189 part of the recognizer's phonetic model. The ap-190 proach typically adopts a generalized probabilistic 191 subword model as a pronunciation model, such as 192 a phone bigram, for the "word" OOV (Bazzi and 193 Glass, xxxx). The word OOV then competes with 194 known words, and the goal is that it would score 195 better than known words for spoken out-of-196 vocabulary words, preventing the system from 197 erroneously substituting a vocabulary entry with a 198 similar pronunciation. An interesting example of a 199 more sophisticated use of this technique is the 200 work by Onishi et al. (2001), which developed 201 distinct subword models for two different classes 202 of unknown words: city-name and surname. In an 203evaluation experiment, they were able to achieve 204 perfect disambiguation of the unknown word class 205 whenever an unknown was detected, and with a 206 slight improvement in overall recognition perfor-207 mance, when compared with a baseline that had 208 no unknown word model. 209

In the ANGIE framework, we are interested in 210 building a single subword linguistic model that can 211 be effective for both the known and the unknown 212 words. Thus, the purpose for building hierarchical 213 structure below the word level is multifold. One 214 main goal is to predict phone sequences of the 215

216 language without explicit ties to a particular vocabulary. A bottom-up parsing procedure has 217 218 the important property that it supports significant structure sharing among both in-vocabulary and 219 220 OOV words that begin with the same phone se-221 quence. If words are further decomposed into 222 syllables, which then form the basic recognition 223 unit, even greater sharing is possible, since words such as "retention" and "contention" can share 224 225 everything except their prefix in common syllable 226 nodes.

227 Exactly what linguistic knowledge should be 228 encoded in the ANGIE parse trees is open for de-229 bate. In all of the experiments we have conducted, 230 syllable structure plays a critical role. At this 231 point, we have developed several grammars with 232 distinctive symbol sets at the preterminal and ter-233 minal layers of the parse tree, but we have con-234 sistently distinguished stressed and unstressed 235 syllables, which are further decomposed into on-236 set, nucleus, and coda, according to standard syl-237 lable theory (Selkirk, 1982; Kahn, 1976). This choice of decomposition reflects in part our belief 238 239 that the position of a consonant within its syllable 240 plays a critical role in its phonetic expression. For 241 example, a /t/ in a syllable onset /st/ cluster is 242 unaspirated, whereas a /t/ would normally be 243 aspirated in onset position. Greenberg (1999) has 244 shown, through studies on a large corpus of hand transcribed Switchboard data (Godfrey et al., 245 246 1992), that 28% of consonants in coda position were deleted, a rate that is substantially higher 247 248 than the rate for onset position.

249 The substructure that is captured in ANGIE's 250 grammar rules includes morphology, stress, sylla-251 ble structure, and phonological variants. Proba-252 bilities are trained automatically from a parsed 253 corpus. We have used the approach of seeding on phonetic transcriptions provided by automatic 254 255 alignment of training data using our segment-256 based SUMMIT speech recognizer (Glass et al., 257 1996; Glass and Hazen, 1998), which expands 258 idealized phonemic baseforms into phonetic 259 alternatives via formal phonological rules.

The shared probability model is important for
generalizing phenomena over similar contexts.
Rare words can benefit from observations of
common words that have the same local phonetic

environment. And words that are completely unknown to the recognizer can be generated with a 265 non-zero probability by following the parse tree 266 fragments of words with localized equivalent patterns. For example, "queen" can be decomposed 268 into the onset of "quick" and the rhyme of "seen." 269

Parse trees in ANGIE are further characterized 270 by structural units that encode positional roles of 271 the syllables in a word. Thus, unstressed syllables 272 are identified as "prefix" if they begin a word, and 273 as "suffix" if they are a terminal unit carrying 274 syntactic information, such as "-ing" for present 275 participle or "-ness" marking a nominalization. 276 This additional information is beneficial not only 277 for further constraints but also because the posi-278 tion of a syllable within a word impacts other as-279 pects, such as the prosodic characteristics. For 280 example, in prepausal lengthening a final un-281 stressed syllable is affected much more strongly 282 than an initial one (Chung and Seneff, 1997). 283

In addition to the parse framework, a set of 284 explicit subword lexical units can offer further 285 constraint in phonetic recognition tasks. One 286 possibility is to augment a phonetic recognizer 287 with a lexicon containing the inventory of all the 288 unique syllables present in a corresponding word 289 lexicon for the task. A syllable n-gram will then 290 provide additional language model support to 291 improve the quality of the phone or phoneme 292 graph being proposed as outputs of the recognizer. 293 294 In addition to simple syllable units, we have also investigated the use of more detailed units which 295 we call "morphs," ³ essentially syllables marked 296 for both their spelling and positional information 297 within the word. Another unit above the syllable is 298 the metrical foot (Hayes, 1995), which consists of a 299 stressed syllable and zero or more adjacent un-300 stressed syllables. This unit of recognition, which is 301 intermediate betweeen phonemes and words, pro-302 vides a convenient compromise in yielding fairly 303 strong constraint while still supporting substantial 304 coverage of novel words and disfluencies in con-305 versational speech. 306

³ This follows roughly the definition given in (Allen et al., 1987, p. 24), which is a representation of morphological units such as prefix and root that is also tied to the word's spelling.

307 In ANGIE, we currently represent our lexicon in 308 two tiers—words are entered as sequences of morphs, and morphs are in turn entered as se-309 quences of phonemes. We currently distinguish for 310 311 English five different possible morph positions: prefix, stressed root, unstressed root, "dsuf" and 312 "isuf".⁴ Context-free rules encode positional 313 constraints for the morph units-for example, 314 unstressed root always follows immediately after 315 316 stressed root, and isuf's are always terminal.

317 As mentioned previously, it is often not obvious 318 where to place syllable boundaries in English 319 words. There are many cases of ambisyllabicity, as in the word "connect" where it is not clear whether 320 321 the intermediate consonant belongs with the pre-322 ceding or following syllable. Placement of the 323 boundary can also be influenced by the underlying 324 morphology-when there is a clear inflectional 325 ending our policy has been not to shift the terminal 326 consonant of the root into onset position, even though this would be in accord with a maximal-327 328 onset rule. Hence "dancing" becomes "danc-ing" rather than "dan-cing". Often we introduce a 329 double consonant phonemically as a means of 330 331 implementing explicit ambisyllabicity, which re-332 duces via a gemination rule to a single phonetic realization. Hence, "connect" becomes "con-nect" 333 334 with two /n/ phonemes at the phonemic layer reducing to one at the phonetic layer. This makes 335 336 the boundary between the word-internal syllables 337 behave analogously to boundaries between word sequences, as in "on next" or "seven nine." Such 338 339 lexicalized geminations are nearly always associ-340 ated with a spelling that includes a doubleton letter, such as the "nn" in "connect." 341

342 2.1. Example parse tree

343 One of the main goals of ANGIE's modeling is 344 to provide letter-to-sound and sound-to-letter 345 mappings, and, particularly for this purpose, we 346 have found it beneficial to provide a pair of 347 grammars with a shared superstructure but two distinct sets of rules mapping preterminals to ter-348 minals: one expecting phonetic units as the termi-349 nals and the other expecting graphemics. The 350 preterminal layer contains the phonemic sequence 351 exactly matched to the entries in the morphs of the 352 two-tiered lexicon. The terminals are either the 353 letters of the spelling of the word or the phones of 354 the particular spoken realization. Thus letter-to-355 sound and phonological rules are licensed on the 356 preterminal-to-terminal mappings. The upper lay-357 ers capture syllabification, morphology, and stress. 358

Example parse trees in ANGIE for the word 359 "commission" are given in Figs. 1 (letter termi-360 nals) and 2 (phone terminals). The lexical repre-361 sentation of the word consists of a prefix (com-) a 362 stressed root (mis+) and an inflectional suffix 363 (= sion). Phonemically, there are both a final /m/ 364 for the prefix and an onset /m!/ for the root. These 365 geminate in the phonetic realization into a single 366 [m].⁵ Similarly, the "mis+" unit ends phonemi-367 cally with an /s/. The /s/ is palatalized to a [sh] at 368 the phonetic level, with the onset /sh!/ of the 369 "= sion" marked as deleted. Fig. 3 illustrates how 370 sharing of subword units can be achieved, using 371 the examples "mis+" and "= sion." 372

2.2. Lexicon creation

ANGIE relies heavily on the availability of a 374 specifically prepared two-tiered lexicon, in which 375 words are represented in terms of their underlying 376 morphs. We first obtained, through careful hand-377 editing, a seed lexicon of some 10,000 words, de-378 rived from the common words of the Brown cor-379 pus (Kucera and Francis, 1967) augmented with 380 words from some of our conversational domains 381 such as ATIS (Zue et al., 1991) and Jupiter (Glass 382 and Hazen, 1998). We have since converted all the 383 common words of Pronlex⁶ into ANGIE's lexical 384 format (Parmar, 1997). We have utilized a semi-385 automatic process which first parses the letters of 386

5

⁴ "dsuf" roughly corresponds to "derivational suffix," and "isuf" to "inflectional suffix," but we sometimes violate strict conventions for pragmatic reasons.

⁵ [-m] is a code for "deleted in the context of preceding [m]". ⁶ A pronunciation lexicon for the words in the Comlex lexicon, produced and distributed by the Proteus Project at New York University, under the auspices of the Linguistic Data Consortium (see http://www.ldc.upenn.edu).

| | | | | word | | | | | | | |
|--------|-----|------|-------|----------|-------|-----|--------|----|----------|--|----|
| pre | | | sroot | | | | isuf | | | | |
| uonset | nuc | | onset | nuc_lax+ | coda | uor | uonset | | iset nuc | | uc |
| k! | em | | m! | ih+ | s | sh! | | en | | | |
| с | 0 | m | m2 | i | s | s2 | i | 0 | n | | |
| com- | | mis+ | | | =sion | | | | | | |

Fig. 1. ANGIE parse tree for the word "commission," with letters as the terminals. An aligned sequence of morphs is shown below the parse tree. *Note:* "!" denotes onset position and "+" marks stress. The second letter in a doubleton is specially tagged for additional constraint (m2, s2).

| | word | | | | | | | | |
|-----|------|----|----|------------------|----------|-------------|------------|-----|---|
| pre | | | | sroot | | | isuf | | |
| uon | set | nu | ıc | \mathbf{onset} | nuc_lax+ | coda | uonset nuo | | c |
| k | ! | em | | m! | ih+ | s | sh! | er | ı |
| kcl | k | ax | m | -m | ih | $^{\rm sh}$ | -sh | ax | n |
| | co | m- | | | mis+ | | =s | ion | |

Fig. 2. ANGIE parse tree for the word "commission," with phones as the terminals. An aligned sequence of morphs is shown below the parse tree. The highlighted entries illustrate units involved in the trigram language model as applied to the bottom-up prediction of the preterminal layer.

Word Lexicon

| commission | com - ms + = sion |
|-------------|-------------------|
| mister | mis+ter |
| mansion | man + = sion |
| Morph Lexic | on |
| com- | k! em |
| man + | m! ae+ n |
| mis+ | m! ih+s |
| sion | sh! en |
| ter | t! er |

Fig. 3. Selected entries from a word and morph lexicon for ANGIE.

alternatives, and then parses the phonetic units as
provided by Pronlex into phonemes, constrained
by the choices produced by the letter-parsing step.
Of course the automatic procedures are not errorfree, so extensive hand correction is required to
perfect the lexicon.

We hope to use the resulting morph lexicon as a 395 basis for a generic morph-based recognizer for 396 general English. A phonological model can then be trained on any large corpus of spoken utterances. 397 There would still be some possibility of unseen 398 morphs in new material, but these would likely be 399 covered generatively by the rule base. Such a lex-400 icon is also useful for training a reversible letter-to-401 sound system. Ultimately, we would like to aug-402 403 ment it with additional information such as partof-speech, and perhaps add a feature propagation 404 mechanism to ANGIE's framework to utilize such 405 features, similar to the one developed for the TINA 406 natural language understanding system (Seneff, 407 408 1992).

409

2.3. Probability model

In ANGIE, a parse tree is obtained for each 410 word by expanding the rules of a carefully con-411 structed context-free grammar. The grammar is 412 intentionally arranged such that every parse tree 413 lays out as a regular two-dimensional grid, as 414 shown in Fig. 4. Each layer is associated with a 415 particular aspect of subword structure: migrating 416 from morphemics to syllabics to phonemics to 417 phonetics at the deepest layer. Although the rules 418 are context free, context dependencies are captured 419 through a superimposed probability model. The 420 421 particular choice for the probability model was motivated by the need for a balance between suf-422 ficient context constraint and potential sparse data 423 problems from a finite observation space. We were 424 also motivated to configure the probability model 425 such that it would be causal, with strong locality, 426 for practical reasons having to do with the nearly 427 universal left-to-right search path in recognition 428 tasks, as well as the convenience of providing arc 429

| sentence | | | | | | | | |
|----------|------|----------------------|-----------------|------|--------|-------|-------|-------|
| | | | 7 | vord | | | | |
| sroot | | | uroot | | sroot2 | | | |
| nuc_lax+ | coda | uor | \mathbf{nset} | nuc | onset | | lnuc+ | lcoda |
| ih+ | n | t! | r | ow | d! | | uw+ | s |
| ih | n | -n | rx | -rx | dcl | d | uw | s |
| in+ | | tro | | | | duce+ | | |

Fig. 4. ANGIE parse tree for the word "introduce," showing phonological rules expressed in preterminal-to-terminal mappings. The morph sequence is shown below the terminal phones.

430 probabilities for a finite state transducer (FST)431 representation (Hetherington, 2001).

432 Given these considerations, the probability 433 formulation we have developed for ANGIE can be 434 written as follows:

$$P(C_i|C_{i-1}) = P(a_{i,0}|C_{i-1}) \prod_{j=1}^{N-1} P(a_{i,j}|a_{i,j-1}, a_{i-1,j}) \quad (1)$$

436 where C_i is the *i*th column in the parse tree and 437 $C_i = \{a_{i,j}, 0 \leq j \leq N\}$, and $a_{i,j}$ is the label at the *j*th row of the *i*th column in the two-dimensional 438 parse grid.⁷ In words, each phone is predicted 439 based on the entire preceding column, and the 440 column probability is built bottom-up based on a 441 442 trigram model, considering both the child and the left sibling in the grid. These probabilities are ac-443 quired by tabulating counts in a large corpus of 444 parsed sentences, mapping words to their corre-445 sponding phonetic realizations. This process will 446 447 become clearer when we give an explicit example in 448 the next section.

449 ANGIE's language model, while restricted to 450 phone-to-phone transitions, is very powerful, and captures generic linguistic knowledge of English 451 452 while a partial word is under construction. We have determined empirically that, within the ATIS 453 454 flight information domain, ANGIE is able to achieve a significantly lower perplexity on unseen 455 data than a phone trigram similarly trained (Lau 456 and Seneff, 1997). Once a word is completed, 457 higher level language models can be incorporated 458 459 as well (e.g., syllable/word *n*-grams).

460 2.4. Phonological rule expression

461 ANGIE's ability to encode and generalize pho-462 nological rules is best illustrated through an 463 example. Consider the parse tree shown in Fig. 4 464 for the word "introduce" pronounced casually as 465 "innerduce." The two special phones [-n] and 466 [-rx] are "deletion" phones, meaning that they 467 occupy no temporal space and have no acoustic 468 model. The deletion category is tied to the pre-469 ceding phone's identity. The grammar developer would specify that /t!/ can be realized as "[-n]", 470 meaning "/t/ in onset position can be deleted after 471 [n]." The probability model captures the important 472 context conditions—falling stress and following 473 schwa. The deletion of the /ow/ is predicated on 474 the realization of the preceding /r/ as a retroflexed 475 schwa ([rx]). 476

Fig. 5 illustrates the context conditions that are 477 learned, with regard to this t-deletion rule. The 478 column above the [n] encodes coda position in a 479 stressed syllable. It predicts a deletion after [n] 480 with no awareness of which phoneme actually 481 follows. The trigram column-building step decides 482 which phoneme was deleted. Other possibilities 483 would be /t/, /d/, /d!/, and /n!/. The training pro-484 cedure would collapse together the /t/ deletion here 485 with other similar environments, such as "in-486 tegrate," "cantaloupe," "entertain," "Santa 487 Clause," "hunter," and "pantyhose." The column 488 above the [-n] would learn through training that it 489 is rarely followed by anything other than [ax], [rx], 490 and [ix]. The system would thus learn from 491 examples that the right context must be a schwa, 492 but it could be front, back or retroflexed. This 493 "fact" was not informed by any rule, but rather 494 discovered from observation of training data. 495

2.5. Spellnemes

se

In the original grammars we developed for 497 ANGIE, we adopted the point of view that there 498 would be two parallel grammars with identical 499

| ntence | | | sentence | |
|------------------------|-----|---------------------|----------|------------------|
| word | | $n{\rightarrow} t!$ | word | |
| sroot | | 1 | uroot | |
| coda | | -n | uonset | |
| n | | | t! | |
| n | →-n | | -n | $\rightarrow rx$ |
| (a) | | (b) | (c) | |

Fig. 5. Schematic of probability model in ANGIE, and its accounting of the context conditions for t-deletion in words such as "introduce." In (a) and (c) are the two column contexts for the predictions of the phones "-n," symbolizing deletion after /n/, and "rx," a retroflexed schwa. (b) Illustrates the bottom-up trigram prediction of the deleted phone's parent phoneme, which in the example is "t!," a /t/ in onset position (see text for discussion).

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⁷ *j* indexing begins at the bottom of the column.

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500 parse tree superstructure, but terminating in phonetic units on the one hand and in graphemic units 501 (spellings) on the other hand. The phonetic ter-502 minals would characterize possible phonological 503 504 rules, such as alveolar flapping, vowel reduction, 505 anticipatory palatalization, etc. (Zue, 1983). The 506 graphemic units would encode letter-to-sound rules of English, with the terminals consisting of 507 the letters of the English alphabet, sometimes 508 509 grouped to form natural paired units such as "th" 510 or "ng."

511 In more recent work, however, (Chung, 512 2000a,b; Chung, 2001) we have begun to explore 513 potential benefits of introducing a new unit type which we refer to as a letter-phoneme, or "spell-514 515 neme." These are units which tie together letters or letter sequences with their corresponding pronun-516 517 ciation in a single symbol string. For example, the spellneme unit, "a x+" symbolizes a short /a/, 518 pronounced as in the word "cat," whereas the 519 520 "a l+" symbol string refers to a long /a/ as in "cape." Other symbols distinguish "soft" and 521 522 "hard," for consonants such as 'c' (compare "cent" with "car"), etc. In general, we expect a 523 sequence of spellnemes to encode both the spelling 524 525 and the pronunciation of the word.

526 An advantage of these spellneme units is that 527 they provide greater constraint, in that they are 528 more specific than either letters or phonemes. We expect this to translate into better performance, 529 not only on the sound-to-letter task, but also on 530 other tasks such as phonetic recognition, due to 531 532 the richer language model, which has in fact been borne out by experiments (Chung and Seneff, 533 534 1998). There is also the notational convenience 535 that both the spelling and pronunciation can be 536 derived through simple string manipulations. The "commission" example, with spellnemes as pret-537 erminals and phones as terminals, is illustrated in 538 539 Fig. 6.

540 3. Incorporating ANGIE into recognition tasks

541 The ANGIE parsing framework provides pow-542 erful mechanisms for learning important aspects of 543 subword structure. However, parsing is in general 544 a computationally expensive process, and so it

| | word | | | | | | | | |
|-------------|-----------|-----|---|------------------|------------|-----------------------|------------|-------|----|
| pre | | | | sroot | | | isuf | | |
| uon | set | nuc | | \mathbf{onset} | nuc_lax+ | coda | uonset nuo | | IC |
| c_] | <u>k!</u> | om | | m ! | i_x+ | s | si! | i! on | |
| kcl | k | ax | m | -m | ih | \mathbf{sh} | -sh | ax | n |
| | co | m- | | | mis+ | | =s | ion | |

Fig. 6. ANGIE parse tree for the word "commission," with spellnemes as the preterminals (highlighted), and phones as the terminal units. This is to be compared with the corresponding parse tree in Fig. 2.

becomes important to consider ways of encapsu-545 lating the results of ANGIE parse training into a 546 speech recognition task while still preserving close 547 to real-time performance. Fortunately, the sum-548 MIT segment-based recognizer has been formu-549 lated in terms of a FST framework (Hetherington, 550 2001), which provides the opportunity to encode 551 complex linguistic knowledge and embed it in the 552 core recognizer search engine. The dominant ap-553 proach we have taken is to reconfigure ANGIE 554 parse trees as a "column bigram" (Chung, 2000b), 555 where a "column" is a unique path from a termi-556 nal node up to the root node. An assignment of the 557 probability associated with a transition from one 558 column to the next can be computed directly from 559 the ANGIE parse framework. In most of our 560 experiments, we have preserved only a portion of 561 the information in the ANGIE parse tree via the 562 input and output symbols associated with the FST. 563 These simplifications were thought to be necessary 564 both because of the complexity inherent in an FST 565 representing the full ANGIE parse space, and be-566 cause the full parse space would likely lead to an 567 impractical FST size (but see (Mou et al., 2001) for 568 a more general FST solution). 569

For many applications, the full linguistic model 570 obtained from ANGIE is correlated with other 571 linguistic knowledge encoded in higher level lan-572 guage models introduced either in the same stage 573 or in later stages of a multi-stage recognizer. An 574 intended goal is to influence the search through 575 language model constraints before the lexical en-576 tries have been retrieved. Once a proposed word is 577 known, and at the point where the word *n*-gram 578 score is being introduced, the linguistic component 579 of the ANGIE contribution to the word can be 580 subtracted out, leaving behind only the phono-581

582 logical component. In other configurations, a more precise formulation using Bayes' formula to re-583 move from each column-column score all contri-584 butions except the phoneme-to-phone probability 585 586 assignment, where the intent is to use ANGIE 587 strictly as a phonological rule model. The latter 588 technique is particularly effective when the speech 589 corpus used for phonology training is not well matched to the application domain, as is often the 590 591 case when a new domain is being launched. In such 592 cases, the upper layers of ANGIE's parse tree 593 would obtain probability training from an inappropriate linguistic model, which can be elimi-594 nated by the normalization procedure. The 595 596 likelihoods of the phoneme-to-phone mappings 597 should be independent of the domain, and thus can be used to capture phonological rule proba-598 599 bilities generically (Seneff and Wang, 2002).

600 In the remainder of this section we will touch on several applications where the ANGIE linguistic 601 602 hierarchy has been found to be useful for 603 improving speech recognition performance. We begin with the task of duration modeling in rec-604 ognition, evaluated in the ATIS flight information 605 domain (Chung and Seneff, 1997). This is followed 606 607 by an experiment in acquiring probabilities on phonological rule productions, conducted in the 608 609 Mercury flight reservation domain (Seneff and Polifroni, 2000), but making use of a large training 610 611 corpus from the Jupiter weather domain (Seneff 612 and Wang, 2002). Next, we address the issue of detecting and accounting for unknown words, 613 through experiments conducted in the Jupiter do-614 main (Chung, 2000a,b). We conclude with a dis-615 cussion of our research in the highly related topic 616 617 of automatic new-word acquisition (Chung and Seneff, 2002). Due to space restrictions, each of the 618 topics is described only briefly. The interested 619 reader is referred to the literature for details of the 620 experiments. 621

622 3.1. Duration modeling

ANGIE's parse trees can provide access to intermediate structures within words, which can be useful for characterizing prosodic information. Thus far we have only attempted to characterize prosody through *timing* measures. However, we have found that significant improvements in both 628 phonetic recognition and word spotting can be 629 gained through the use of relative duration models 630 relating parents to children at all layers of an 631 ANGIE parse tree (Chung, 1997; Chung and Se-632 neff, 1997). The approach adopted involved nor-633 malizing the duration of each constituent in the 634 parse tree with respect to its particular *children*. 635 and then measuring the portion it occupies of its 636 parent's total duration. The procedure propagates 637 to the top of the tree to yield a word-by-word 638 speaking rate parameter, which can then be folded 639 back into the phonemic layer to tighten the dis-640 tributions on absolute phoneme duration. This too 641 leads to improved overall recognition. 642

To quantitatively assess the effectiveness of the 643 hierarchical duration model, an experiment was 644 conducted on phonetic recognition in the ATIS 645 flight information domain, where the sophisticated 646 duration models were benchmarked against a 647 phonetic recognizer configuration which made use 648 of the raw phone duration as a feature in the 649 phone-based acoustic models. The enhanced sys-650 tem augmented the standard system with two sets 651 of Gaussian models, as suggested above: relative 652 duration models, across the entire parse tree, and 653 models for absolute phoneme duration, normal-654 ized with respect to the estimated word-by-word 655 speaking rate parameter. It was found that the 656 performance gains attributable to the hierarchical 657 duration models were stronger when the linguistic 658 models included a richer knowledge base, with the 659 best gains yielding improvements in phonetic error 660 rate from 29.7% to 27.4%. 8 661

The word spotting experiments (Lau, 1998) 662 were also conducted in the ATIS domain, where 663 the task was to detect all city names in the user 664 utterances, treated as keywords. Results were re-665 ported in terms of a "figure of merit" (FOM), 666 derived by integrating over a receiver operator 667 characteristic (ROC) curve, which gives detection 668 rate as a function of false alarm rate. The addition 669 of the hierarchical duration model to the scores for 670 the keywords yields performance gains on the 671

⁸ For the details of these experiments, please see Chung (1997).

672 FOM from 89.3% to 91.6%. Details of this 673 experiment can be found in (Chung, 1997; Lau, 674 1998).

We believe that this direction of research has many as yet unexplored branches, both in terms of incorporating hierarchies above the word level and in incorporating other prosodic measures such as fundamental frequency and energy.

680 3.2. Acquiring phonological rule probabilities

681 This section describes a set of experiments we 682 have conducted, aimed at acquiring a probability model to support phonological rules describing the 683 684 mappings from the phonemic baseforms of a lexicon to the actual phonetic realizations in sponta-685 686 neous speech. In this case, we are only interested in the component of ANGIE's probability model that 687 688 predicts the terminal phone unit of each subsequent column. It is not enough to simply discard 689 the predictions of the chain of parents moving up 690 691 the right hand column, but rather they must be 692 considered as contributing to the conditioning context for the terminal phone. 693

694 The procedures we have adopted appear complex, but are relatively straightforward to execute, 695 696 given a SUMMIT recognizer with an associated phonological rule set, an ANGIE grammar with 697 ANGIE's phonemes in the preterminal layer and 698 SUMMIT's phones in the terminal layer, a lexicon 699 700 of words in the domain, with baseforms available in both SUMMIT's phonemic units and in ANGIE's 701 702 phonemic units, and a large corpus of utterances 703 for training.

704 The approach we have taken, then, is to start 705 with a SUMMIT recognizer, complete with its 706 standard set of phonological rules, which, when applied to the SUMMIT baseforms, yields a finite 707 state transducer specifying all the phonetic vari-708 709 ants possible for each word in the lexicon, but in 710 the process, losing the mapping from phones to 711 phonemes (Hetherington, 2001) (this transducer 712 inputs phones and outputs words). We then insert 713 a column bigram FST mapping phones to ANGIE 714 phonemes, along with an ANGIE baseforms FST to map from ANGIE phonemes to words. The 715 716 column bigram FST will contain probabilities 717 computed by training ANGIE on an observation space obtained by parsing the phonetically aligned 718 corpus. The process can be iterated. 719

The ANGIE model intentionally captures both 720 phonological and linguistic aspects of the lan-721 guage, such as the frequency of different syllable 722 onset patterns. However, for the purpose of 723 modeling the likelihood of the phonological vari-724 725 ants, the linguistic contribution to the probability model needs to be removed. Specifically, our 726 phonological model is designed to predict each 727 subsequent phone, using the entire previous col-728 umn and the column above the new phone as the 729 context. This can be achieved by essentially 730 inverting the probability model of the right col-731 umn such that the predictor focuses totally on the 732 prediction of $a_{i,0}$, the *phonetic* realization associ-733 ated with the right column. In practice, this means 734 summing over all observed instances of $a_{i,0}$ fol-735 lowing C_{i-1} to compute a total probability for each 736 particular set of $\{a_{i,j}, j > 0\}$, i.e., each unique up-737 per column. This sum then becomes the denomi-738 nator in a normalization step. Thus, 739 the probability of the right column's phone is mod-740 elled as the probability of the phone and the upper 741 column, normalized by the total probability of the 742 743 upper column, given the left column:

$$P(a_{i,0}|C_{i-1}, \{a_{i,j}, j > 0\})$$

$$= \frac{P(a_{i,0}, \{a_{i,j}, j > 0\}|C_{i-1})}{P(\{a_{i,j}, j > 0\}|C_{i-1})}$$

$$= \frac{P(C_i|C_{i-1})}{\sum_{a_{i,0}} P(a_{i,0}, \{a_{i,j}, j > 0\}|C_{i-1})}$$

$$= \frac{P(C_i|C_{i-1})}{\sum_{a_{i,0}} P(C_i|C_{i-1})}$$
(2)

$$P(a_{i,0}|C_{i-1}, \{a_{i,j}, j > 0\}) = \frac{P(a_{i,0}|C_{i-1}) \prod_{j=1}^{N-1} P(a_{i,j}|a_{i,j-1}, a_{i-1,j})}{\sum_{a_{i,0}} P(a_{i,0}|C_{i-1}) \prod_{j=1}^{N-1} P(a_{i,j}|a_{i,j-1}, a_{i-1,j})}$$
(3)

To acquire the probability model for the column bigram, the corpus is first processed through 747 forced alignment using standard methods available in SUMMIT, to yield a phonetic transcription 749 associated with each utterance. The ANGIE 750 grammar is then trained on parse trees associated 751 with the corpus. Next, the corpus is reparsed, but 752

this time using the trained grammar, and with the 753 754 intent of producing a column bigram mapping 755 phones to ANGIE phonemes, removing the linguistic predictions through the procedures de-756 757 scribed above. An attractive aspect of this 758 approach is that the corpus for training does not 759 have to be restricted to the intended application 760 domain, since the language model component of 761 the column bigram probability space has been 762 completely removed. A summary of the steps in 763 this procedure is given in Fig. 7.

764 To demonstrate the viability of this approach, 765 we have trained the system on a corpus consisting of a mixed set of 80,700 utterances ⁹ from the 766 Jupiter weather domain and 13,800 utterances 767 from the Mercury flight reservation domain. The 768 769 trained model was then tested on an independent 770 test set of 848 utterances exclusively from the 771 Mercury domain. Results are summarized in Table 772 1. We were able to realize a significant reduction in 773 word error rate, compared with the SUMMIT 774 baseline system, when training on a trigram language model. Perhaps more significantly, when we 775 776 evaluated on understanding error rates, the per-777 formance improvement was even greater: concept 778 error rate dropped from 11.9% in the baseline 779 system to 10.4% with the phonological probability 780 modeling, suggesting that the probabilities are 781 differentially helping the content words. For fur-782 ther details concerning these experiments, please 783 see Seneff and Wang (2002).

784 3.3. Modeling unknown words

785 One of the most significant applications for 786 ANGIE in subword modeling is both the detection 787 and the characterization of new words. Our approach to this problem is predicated on the notion 788 789 that the known words can serve as a model for the 790 unknown words: by decomposing words into their 791 linguistic constituents, novel combinations of these 792 constituents can yield representations for the unknown words. To fully characterize new words, 793 794 one needs both their phonemic and their graphe-795 mic representations. Thus, if a subword hierarchy

can capture both of these aspects, then it has utility 796 to provide both constraint and valuable linguistic 797 knowledge. 798

799 In our early work on sound-to-letter and letterto-sound tasks (Seneff et al., 1996) we formulated a 800 grammar whose terminals were the letters of the 801 spelled form, with the preterminals encoding 802 phonemic information. We conducted experiments 803 using the Brown corpus and obtained competitive 804 results on the letter-to-sound task (91.5% phoneme 805 accuracy on an unseen test set). For the sound-to-806 letter task, we modified the search such that the 807 preterminal phonemes were provided as inputs and 808 the parsing process then predicted the most likely 809 letter sequence corresponding to these phonemic 810 specifications. This strategy gave a reasonable 811 performance (89.2% letter accuracy on an inde-812 pendent test set) but it assumed a perfect phonemic 813 transcription as the input sequence, and it still falls 814 far short of the performance level necessary for 815 new word enrollment. 816

In later experiments conducted by Chung 817 (2000a), we attempted the much more ambitious 818 waveform-to-letters task. These experiments were 819 conducted within the Jupiter weather domain 820 (Glass and Hazen, 1998), and we selected as a test 821 set a set of utterances that contained unknown city 822 names. The task therefore involved first identifying 823 the presence of the portion of the speech waveform 824 associated with the unknown city, subsequently 825 proposing a possible spelling for that city. 826

We attacked this problem through a two-stage 827 procedure, where the first stage utilized subword 828 structure mainly as a language model in support of 829 phonetic recognition, and the second stage in-830 volved parsing the resulting phone graph into a 831 sequence of proposed known and unknown words. 832 For both stages, we utilized a grammar that con-833 tained **SUMMIT** phonetic units as the terminals 834 and spellnemes as the preterminals. Thus we 835 mapped phones directly to units that encode both 836 the phonemic and the graphemic information. This 837 approach is distinguishable from the approaches 838 addressed by Bazzi and Glass (xxxx) and Onishi 839 et al. (2001) in that a detailed sound-to-letter sys-840 tem is embedded in the linguistic model charac-841 terizing the unknown words. We anticipate that 842 linguistic constraint achieved as a side-effect of the 843

⁹ Since we have available a much larger corpus from Jupiter.

- 1. Obtain corpus of phonetic alignments using SUMMIT.
- 2. Train ANGIE grammar on phonetic alignments.
- 3. Obtain column bigram FST by parsing corpus using trained grammar and inverting right-column production probabilities.
- 4. Compose diphone FST from SUMMIT with ANGIE column bigram to yield FST mapping phonetic models to ANGIE phonemes.
- 5. Compose with ANGIE's lexicon.
- 6. Add standard word *n*-grams as language models.

Fig. 7. Steps in training phonological rule probabilities using ANGIE and SUMMIT.

Table 1

Speech recognition (WER) and understanding (CER) performance for telephone quality speech collected within the Mercury flight reservation domain

| No. of | WER (%) | | CER (%) | | |
|------------|----------|---------------|----------|---------------|--|
| Utterances | Baseline | + Angie PM | Baseline | + Angie PM | |
| 848 | 17.3 | 16.3 | 11.9 | 10.4 | |

The system which utilized an ANGIE pronunciation model (+ Angie PM) is contrasted with a baseline system that utilized the same set of phonological rules but had no probability model for the alternate pronunciations.

statistical sound-to-letter mappings will provide a
richer linguistic model for the unknown words,
with the additional benefit (and goal) of providing
a full characterization of the unknown words in
terms of both their spellings and pronunciations.

849 Since all of the linguistic information in the first stage was ultimately discarded, we were not re-850 851 quired to represent this information perfectly. In fact, for certain words, we felt that the training 852 853 process would generalize better if we discarded 854 rare forms, allowing their more common homo-855 morphs to stand in for them. A good example to 856 clarify this point is the word "champagne," whose 857 unique spelling is very difficult to predict from observations of other words in English. An Eng-858 859 lish sound-to-letter system not explicitly trained on 860 this word would likely produce something like 861 "shampain." We decided to formalize such "mistakes" by introducing these odd spellings inten-862 tionally in order to reduce the perplexity of the 863 task and better generalize the models. We realized 864 865 further that even the boundaries of the words were not necessary to preserve in the first stage of our 866 system. We therefore decided to license a realign-867 ment of word boundaries by reorganizing the syl-868 lables into foot-like units, each of which contained 869 a single stressed syllable and zero or more un-870 stressed syllables on either side. Furthermore, we 871 developed an iterative procedure which realigned 872 these foot-like units with each iteration. Each 873 realignment would support the same phonetic se-874 875 quence as the original but with a reduced perplexity. The result of all of this training was a 876 significant net reduction in the size of the FST, 877 along with a reduction in the perplexity of the task, 878 both of which are positive outcomes. The foot-like 879 880 pseudo-words were supported by a standard class trigram, to yield additional constraint in the 881 search. 882

The second stage of this system parsed the 883 phone graph into ANGIE parse trees, this time 884 using a grammar that had been trained on the 885 Jupiter word lexicon, and allowing unknown 886 words to compete with known words in the search. 887 Table 2 reports some recognition and under-

Recognition performance in terms of word error rate (WER) and concept error rate (CER) in the Jupiter weather domain, for utterances containing out-of-vocabulary city names

| | WER (%) | CER (%) |
|----------------------------|---------|---------|
| Baseline | 24.6 | 67.0 |
| Two-stage ANGIE | 15.6 | 31.3 |
| Three-stage Angie/ Tina | 17.4 | 21.8 |

The percentages indicate error rates for *all* the words. Unknown words were counted as correct if they were identified as such. The baseline system had no capability to handle unknown words.

Table 2

889 standing error rates for three different systems, 890 where words are considered as correct if they are 891 unknown to the recognizer and correctly identified 892 as unknown cities. Every utterance in this selected 893 test set contained an unknown city, although the 894 systems were unaware that this was the case. All 895 systems used the same set of context-dependent acoustic models. The baseline system was a stan-896 dard SUMMIT recognizer configuration utilizing a 897 898 word trigram language model, but with no capa-899 bility to deal with unknown words. The two-stage 900 system utilized the foot-based ANGIE grammar reconfigured as an FST in the first stage, sup-901 902 ported by a foot-trigram language model. The output of this stage was a phone graph that was 903 904 subsequently searched in a second stage, parsing with an ANGIE grammar that mapped to the rec-905 906 ognizer vocabulary, supporting novel unknown generations as unknown words. An optional third 907 stage parsed the word graph proposed by the 908 909 second stage using our TINA natural language system (Seneff, 1992), which sometimes favored a 910 solution that was suboptimal in the second stage 911 scores. The two-stage system yielded a 36.6% 912 reduction in word error rate (WER), and a 53.3% 913 914 reduction in concept error rate (CER), compared 915 to the baseline system. The reason that CER is not 916 100% for the baseline is that other concepts, such as dates, state names, and topic of inquiry (e.g., 917 918 "will it rain?") are also counted. With the addition 919 of NL support, the concept error rate improved 920 further to 22%, a net reduction of 67.5%, although 921 this was accompanied by an increase in recogni-922 tion error.

923 3.4. Automatic acquisition of new words

924 In addition to proposing unknown words, the 925 system described above is also capable of proposing spellings for these words. Some examples of 926 927 proposed spellings are given in Fig. 8. A recogni-928 tion evaluation of the proposed spellings in terms of letter substitutions, insertions, and deletions, 929 930 was computed for the unknown words that were correctly tagged as such. The result was a 57.8% 931 932 letter error rate, which, while quite high, is still 933 substantially better than chance performance. The significant result is that we have formulated a 934

| alameda | \longrightarrow alumida |
|--------------|------------------------------|
| hanover | \longrightarrow anover |
| hatteras | \longrightarrow sateras |
| madagascar | \longrightarrow madigasgar |
| mapleton | \longrightarrow mapelton |
| mountainview | \longrightarrow mountonvue |
| youngstown | \longrightarrow janston |
| | |

Fig. 8. Some examples of unknown cities and their proposed spellings, produced by the ANGIE two-stage recognizer. Spellings were extracted from the letter-phonemes at the preterminal layer of the ANGIE parse tree.

procedure for modeling unknown words by a 935 technique of generalizing from the known words, 936 and have been able to locate the unknown words 937 in a user utterance and propose a set of alternate 938 spellings and pronunciations for these words. 939

A further experiment aimed at improving the 940 sound-to-letter performance, conducted bv 941 Gabovich (2002), utilized the PhoneBook (Dupont 942 et al., 1990) isolated word corpus as the acoustic 943 data. PhoneBook is a set of approximately 92,000 944 isolated word utterances spoken over the tele-945 phone by a large number of native speakers of 946 American English. It utilizes a vocabulary of 947 about 8000 words, and the data have been as-948 signed to speaker-disjoint and vocabulary-disjoint 949 training and test sets. 950

Our interest was in understanding how reliably 951 we can spell the unseen words from PhoneBook if 952 we choose to represent them only by the column 953 bigram FST obtained by training an ANGIE 954 grammar on the corpus. We compared perfor-955 mance on the training set with that on the test set, 956 to measure how well the models are able to gen-957 eralize to unseen data. We are aware that sparse 958 data problems will cause a certain percentage of 959 the words to fail, even if given a perfect phonetic 960 transcription, which would force these words to 961 choose a suboptimal solution. But a more serious 962 source of error is the difficult recognition task of 963 producing a phonetic transcription from a wave-964 form without explicit knowledge of a lexicon. 965

We began with a lexicon of words in Phone- 966 Book represented in terms of morph sequences 967 whose pronunciations were in turn represented as 968

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969 phonemic units. ¹⁰ We developed a procedure to 970 convert the phonemic baseforms into spellnemic 971 baseforms by utilizing a letter-to-phoneme ANGIE grammar and then inferring the correct spellneme 972 973 by associating the terminal letter sequence with the 974 corresponding preterminal phoneme. We could 975 then derive an ANGIE grammar mapping pho-976 *nemes* to spellnemes semi-automatically. Further-977 more, we took advantage of the research on 978 phone-to-phoneme modeling to create a statistical 979 representation of the phonological rules account-980 ing for the variations in pronunciation of the individual words. We trained the phone-to-pho-981 982 neme grammar on aligned phonetic transcriptions 983 for the training corpus, and derived a corre-984 sponding column bigram FST. In parallel, the phoneme-to-spellneme grammar was trained on 985 986 phonemic representations automatically obtained 987 by parsing the letters of the training corpus using a 988 letter-to-phoneme grammar, verified at the morph 989 level against the lexicon. The language model was 990 then just a composition of the two resulting column bigram FSTs. Weights were optimized on an 991 992 independent development set.

993 This system was tested on PhoneBook data, with 994 the main goal of observing how well training would generalize to words that the system had never ob-995 996 served in training. The task is more difficult than 997 phonetic recognition, in that a sound-to-letter 998 system is embedded in the overall task. For exam-999 ple, a recognition of "fragmental" as "fragmittle" 1000 has only a single phonetic error (missing /n/), but 1001 gets a 50% letter error rate.

Results are summarized in Table 3. Overall 1002 1003 letter error rate (LER) increased from 34.1% to 1004 41.0% when comparing the training set with the 1005 test set, which we feel reflects fairly good generalization capabilities. We were also interested in 1006 assessing how well the system would perform on 1007 the test set if the phonetic transcription were per-1008 1009 fect. Notice that this is different from and more 1010 difficult than the phoneme-to-letter task discussed 1011 in Section 3.3, since it is mapping from *phones* to 1012 letters. This experiment will measure the capabili-

¹⁰ This lexicon had been prepared by Livescu as part of her research on duration modeling.

Table 3

Recognition performance (letter error rate) on the training and test sets for the task of automatically proposing a spelling of an unknown spoken word, for the PhoneBook telephone-quality isolated word corpus

| | Sub (%) | Del (%) | Ins (%) | LER (%) |
|-----------------|---------|---------|---------|--------------|
| Training Corpus | 16.6 | 7.5 | 10.0 | 34.1 41.0 |
| Test Corpus | 21.2 | 7.5 | 10.5 | 41.0 |

See text for details.

ties of the sound-to-letter system independent of 1013 the phonetic recognition subtask. We obtained a 1014 LER of 12.7% using as inputs the forced phonetic 1015 alignments, for the subset (70.4%) of the test set 1016 that had any solution at all through the FST space. 1017 Nearly 30% failed to parse, clearly indicating that 1018 we need to add a back-off mechanism to support 1019 them. However, overall performance on the set 1020 that parsed versus the set that failed drops by less 1021 than 6%. 1022

3.4.1. Integrating pronunciation and spelling information 1023

In the context of an interactive dialogue system, 1025 there are further options available to help with the 1026 task of unknown word acquisition. Having de-1027 tected that there may be an unknown city, the 1028 system can solicit from the user a spoken spelling 1029 form for the word. An ANGIE grammar with let-1030 ters as terminals can be used to parse a letter graph 1031 produced by the SUMMIT recognizer. This inde-1032 pendent source can be matched against the pro-1033 posed solutions from the word pronunciation in 1034 order to select something that is consistent with 1035 both sources. A final resource that is available with 1036 telephone input is a keypad entry of the unknown 1037 word. This provides the interesting constraint that 1038 each key disambiguates into one of three possible 1039 letters. This can be formulated as a strict language 1040 model and provide further constraint to the 1041 problem. 1042

We have been pursuing the above ideas in a 1043 joint research project with Chung.¹¹ For the 1044 experiments described below, we have created an 1045

¹¹ Now at CNRI in Washington, DC.

1046 ANGIE lexicon of about 100,000 personal names, 1047 originally obtained from the Web, and have 1048 trained ANGIE parse trees on this corpus to pro-1049 duce a model mapping phonemes to letters.

1050 In an initial experiment (Chung and Seneff, 1051 2002), we developed a recognition system that is 1052 able to integrate information from a keypad input 1053 of the spelling of the word with information culled 1054 from a spoken pronunciation of the word, as 1055 schematized in Fig. 9. We defined the search space 1056 by composing an FST mapping phonetics to graphemics with an FST specifying all possible 1057 1058 pronunciations obtainable from the keypad inputs. We also incorporated a morph bigram for 1059 increased linguistic support, where the possible 1060 organizations of letters into morph units are 1061 1062 determined by the parsing grammar.

1063 To evaluate this idea, we conducted experi-1064 ments on both the OGI name corpus (Cole et al., 1065 1992) and a set of enrollment data obtained from our Mercury system (Seneff and Polifroni, 2000). 1066 1067 In both cases, about 16% of the names were not 1068 present in our lexicon, an indication that the unknown word problem would be unavoidable in a 1069 1070 personal name recognition task. The OGI set contains isolated first and last names, whereas the 1071 1072 Mercury data are utterances containing both first 1073 and last name spoken sequentially.

1074 Results are summarized in Table 4. The system 1075 performs very well on letter accuracy for the in-



Fig. 9. A schematic for integrating keypad input with phonetic recognition, to produce a hypothesized spelling and pronunciation for the name "Cory." Entered at the keypad is the sequence "2679," producing a total of 144 possible four-letter sequences. Using a subword language model, FST G_1 sets out probable names, and FST G_2 maps the letters to phonemes probabilistically, based on a grammar encoding letter-to-sound rules.

Table 4

| Performance results for an | experiment integrating telephone |
|----------------------------|----------------------------------|
| keypad inputs with spoken | names, to produce hypothesized |
| spellings for the names | |

| Test set | IV subset (84%) | | OOV subset (16%) | |
|----------|-----------------|---------|------------------|---------|
| | LER (%) | WER (%) | LER (%) | WER (%) |
| Mercury | 1.7 | 8.1 | 12.0 | 43.2 |
| OGI | 1.8 | 8.1 | 13.3 | 57.3 |

Letter error rates (LER) and word error rates (WER) are reported for the in-vocabulary (IV) and out-of-vocabulary (OOV) portions of the Mercury and OGI test sets. Both sets have about a 16% OOV rate.

vocabulary portion of both sets, as might be ex-1076 pected. However, it should be pointed out that this 1077 system has no explicit knowledge of the vocabu-1078 lary that it was trained on, such as a word lexicon. 1079 It is encouraging that the system was able to ob-1080 tain a perfect spelling for nearly half of the un-1081 known words. If the search were restricted by a 1082 word lexicon, clearly none of the OOV words 1083 would have obtained a correct spelling. For fur-1084 ther information on this topic, please see Chung 1085 1086 and Seneff (2002).

An extension of this work resulted in a system 1087 that can recognize a spoken spelling of a word 1088 jointly with the corresponding *pronounced* word, 1089 using an integrated solution that improves the 1090 recognition of the spelled letters by incorporating 1091 the constraints of a sound-to-letter model applied 1092 to the pronounced word. We have integrated this 1093 technology into a dialogue system that can learn 1094 new words by prompting a user to speak and spell 1095 the word in a single turn (Chung et al., in press). 1096 We have thus far only incorporated this capability 1097 into a user enrollment phase in the Orion task 1098 delegation system (Seneff et al., 2000), but we ex-1099 pect it to be much more generally applicable. Ta-1100 ble 5 gives its letter and word error rates on a 1101 corpus of telephone quality "speak-and-spell" 1102 data, divided into in-vocabulary and OOV subsets. 1103

3.5. Novel FST configurations 1104

All of the research efforts described thus far 1105 involving an FST formulation of ANGIE's parse 1106 structure have taken the point of view that the 1107 parse trees are decomposed into a simple column- 1108

Table 5

Letter error rates (LER) and word error rates (WER) for speakand-spell utterances for peoples' first and/or last names

| Set | No. of Utterances | LER (%) | WER (%) |
|--------|-------------------|---------|---------|
| In-Voc | 416 | 8.4 | 27.4 |
| OOV | 219 | 12.4 | 46.1 |

Results are reported separately for words that were in the 100,000 word training lexicon (In-Voc) and words that were not part of the training lexicon (OOV). See (Chung et al., in press) for details.

1109 column transition matrix. This approach depends upon direct observation in the training set of every 1110 unique column pattern in every appropriate col-1111 1112 umn context, and therefore can suffer from sparse 1113 data problems. Recent research by Mou et al. 1114 (2001) has been able to successfully encode the 1115 entire parsing mechanism into an FST formulation, 1116 thus retaining the generality that the rules achieve directly in the FST representation. His strategy is 1117 1118 to use a recursive transition network formulation 1119 to encode the context free rule component, which 1120 can produce as outputs a detailed parse of the 1121 input phone sequence. Subsequently, each layer 1122 can be separately modelled so as to ignore all of 1123 the elements that are irrelevant to that layer, inserting just the portion of the probability model 1124 1125 that is provided for that layer. By jointly com-1126 posing the FSTs representing all of the layers, the entire probability model can be inserted into the 1127 resulting FST composition. While the resulting 1128 FST is substantially larger than the FSTs obtained 1129 1130 from the column bigram approach, this formulation is attractive because it provides a detailed 1131 1132 parse of each word, and because it permits us to explore a variety of different probability formula-1133 1134 tions to help identify which aspects of ANGIE's 1135 probability model are most crucial.

1136 4. Summary and future work

1137 This paper describes a framework for acquiring 1138 subword linguistic knowledge by parsing letters 1139 and/or spoken pronunciations into words, via a 1140 context-free grammar, and acquiring a supporting 1141 probability model from a corpus of observations 1142 within the domain of interest. We have identified several different ways in which such a framework 1143 has utility in tasks related mainly to speech rec-1144 ognition. These include letter-to-sound and sound-1145 to-letter modeling, acquiring a probability model 1146 for phonological realizations of words in fluent 1147 speech, developing a duration model that takes 1148 into account the hierarchy and also produces as a 1149 side-effect a word-by-word speaking rate estimate. 1150 acquiring a model for unknown words by gener-1151 alizing from the observed known words, and 1152 obtaining a high quality phonetic graph in the first 1153 stage of a two-stage large-vocabulary recognition 1154 task. The ideas described here encompass research 1155 that I have been conducting over the last several 1156 years, collaboratively with both students and 1157 researchers in the SLS group. 1158

We are encouraged by the results of the pho-1159 nological modeling, which demonstrated signifi-1160 cant reductions in understanding error rates in our 1161 Mercury flight reservation domain. Probability 1162 modeling for phonology might have even higher 1163 payoff in recognition involving human-human 1164 dialogues, such as the Switchboard corpus (God-1165 frev et al., 1992), where the speaking style is likely 1166 to be considerably more casual than that used in 1167 spoken interactions with a computer dialogue 1168 system. 1169

We anticipate that the ANGIE hierarchical 1170 representations can play a role in subword mod-1171 eling for speech synthesis. For instance, a correct 1172 durational model is more critical in speech syn-1173 thesis, and it is known that phoneme durations 1174 depend significantly on the position of the pho-1175 neme in the syllable and of the syllable in the word. 1176 Furthermore, ANGIE's hierarchical framework 1177 might provide a convenient mechanism to aid in 1178 unit selection for concatenative speech synthesis. 1179

The main original motivation for characterizing 1180 word substructure was to be able to model un-1181 known words as derivative from the substructure 1182 of known words. The ability to support the auto-1183 matic acquisition of new words to both the rec-1184 ognition and understanding components of a 1185 spoken conversational system will likely lead to a 1186 breakthrough in dialogue system design. A sys-1187 tem's ability to immediately augment its working 1188 vocabulary with a list of names obtained from a 1189 Web page being presented to the user will greatly 1190

1191 enhance the set of services it can offer to its user 1192 population. Furthermore, if the user can simply 1193 speak and spell a word they would like to see ad-1194 ded, they are empowered to configure the system 1195 in ways that will be of much greater use to them in the future. Ongoing research is aimed at develop-1196 1197 ing conversational systems with flexible vocabu-1198 laries, where proper nouns presented to the user in Web pages are automatically added to the system's 1199 1200 working vocabulary, and the user is empowered to 1201 personalize the system to their own favored information sources through natural spoken 1202 1203 interaction.

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