# A Study on Out-of-Vocabulary Word Modelling for a

# Segment-Based Keyword Spotting System

by

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B.S., Brown University, 1994 B.A., Brown University, 1994

Submitted to the Department of Electrical Engineering and Computer Science in partial fulfillment of the requirements for the degree of

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#### Abstract

The purpose of a word spotting system is to detect a certain set of keywords in continuous speech. A number of applications for word spotting systems have emerged over the past few years, such as automated operator services, pre-recorded data indexing, and initiating human-machine interaction. Most word spotting systems proposed so far are HMM based. The most common approach consists of models of the keywords augmented with "filler," or "garbage" models, that are trained to account for non-keyword speech and background noise. Another approach is to use a large vocabulary continuous speech recognition system (LVCSR) to produce the most likely hypothesis string, and then search for the keywords in that string. The latter approach yields much higher performance, but is significantly more costly in computation and the amount of training data required.

In this study, we develop a number of word spotting systems in an effort to achieve performance comparable to the LVCSR, but with only a small fraction of the vocabulary. We investigate a number of methods to model the keywords and background, ranging from a few coarse general models (for the background only), to refined phone representations, such as context-independent (CI), and word-dependent (WD, only for keywords) models. The output hypothesis of the word spotter consists of a sequence of phones and keywords, and there is no constraint on the number of keywords per utterance.

The word spotters were developed using the segment-based SUMMIT speech recognition system. The task is to detect sixty-one keywords from continuous speech in the ATIS corpus. The training, development, and test sets are specifically designed to contain the keywords in appropriate proportions. The keyword set consists of thirty-nine cities, nine airlines, seven days of the week, and six other frequent words. We have achieved performance of 89.8% Figure of Merit (FOM) for the LVCSR spotter, 81.8% using CI phone-words as filler models, and 79.2% using eighteen more general models.

### Thesis Supervisor: Victor W. Zue Title: Senior Research Scientist

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# Chapter 1

# Introduction

### **1.1** Definition of Problem

Word spotting systems have the task of detecting a small vocabulary of keywords from unconstrained speech. The word spotting problem is one of achieving the highest possible keyword detection rate, while minimizing the number of keyword insertions. Therefore, it is not sufficient to model only the keywords very explicitly, models of the background are also required. In this study, we intend to show that representing the non-keyword portions of the signal with increasingly more detailed models results in improvement in keyword spotting performance.

# **1.2** Applications

In the past few years a lot of effort has been funneled into developing word spotting systems for applications where the detection of just a few words is enough for a transaction to take place. One such application that has already been introduced to the market is automated operator services [13, 16], where the client is prompted to speak the kind of service he/she wants, i.e., collect, calling-card, etc. Other such services like Yellow Pages and directory assistance [1], can be implemented in similar ways, only the vocabulary size will be significantly larger. Another application is audio indexing, where the task is to classify voice mail, mixed-media recordings or even video by its audio context [7, 15]. The indexing is performed based on sufficient occurrence of words particular to a domain of interest in a section of the input signal. This application is extremely interesting, since it allows scanning very large audio databases and extracting particular information without having explicit knowledge of the entire vocabulary.

A third application is surveillance of telephone conversations for security reasons. The spotting of certain words such as "buy" or "sell', or even "dollars" can point to an information leak in the stock market telephone conversations.

Finally, word spotting can be used to initiate human-machine interaction. The user can turn on his computer and his large vocabulary continuous-speech recognition system by saying a particular word. Furthermore, people with handicaps will be able to control the opening of doors, switches, television sets, and many other household appliances by voice, using a word spotting system that only listens for specific commands and disregards all other acoustic input.

### **1.3** Previous Research

Most of the word spotting systems proposed in the past years are HMM or neural network based. The most common approach to word spotting systems design is to create a network of keywords and complement it by "filler," or "garbage" models, that are trained to account for the non-keyword speech and background noise.

Rose [11] proposed an HMM word spotter based on a continuous-speech recognition model, and evaluated its performance on a task derived from the Switchboard corpus [5]. In his study he evaluates the benefits to word spotting performance when using (1) decision-tree based allophone clustering for defining acoustic sub-word models, (2) simple language models, and (3) different representations for non-vocabulary words. The word spotter uses a frame synchronous Viterbi beam search decoder, where the keyword models compete in the finite state network with the filler models. The study concluded that reducing context-sensitive acoustic models to a small number of equivalence classes, using allophone clustering, improved the performance when models were under-trained. Including whole-words that appear in neighboring positions to the keywords in the training set improved performance over general context phonemes. Finally the use of a simple word-pair grammar improved results over a null grammar network.

Jeanrenaud, et al. [6] propose a phonetic-based word spotter, and compare a number of HMM configurations on the credit card phone conversations from the Switchboard corpus. The number of keywords to be detected is twenty for this task. The first configuration uses a filler model that contains fifty-six context-independent phoneme models, trained from keyword and non-keyword data. The second system uses a large vocabulary (2024 words) filler model. The third system has the same vocabulary, only it also incorporates a bigram language model. The fourth and fifth systems use language modeling with reduced vocabulary (around 200) and a phoneme loop. The performance for these systems ranged from 64% Figure of Merit (FOM, definition in Section 2.5) for the configuration with a simple phoneme filler, to 79% for the configuration combining large vocabulary and language modeling. When the large vocabulary system was used without a language model performance dropped to 71%. From the above results it can be concluded that better modeling of the background increases performance, language models give a boost even if the transcriptions on which they are trained are only partial, and, finally, choosing neighboring words for modeling gives better results than choosing the most frequent ones in the training set.

Lleida, et al. [8] conducted a number of experiments related to the problem of nonkeyword modeling and rejection in an HMM based Spanish word spotter. The task was to detect the Spanish digits in unconstrained speech. The proposed system uses a word-based HMM to model the keywords and three different sets of filler models to represent the out-of-vocabulary words. The authors define the sets of phonetic fillers, syllabic fillers and word-based fillers. In the Spanish language more than 99% of the allophonic sounds can be grouped into thirty-one phonetic units, which compose the set of phonetic fillers. In order to constrain the number of syllables in the syllabic set, the authors propose classifying the sounds into four broad classes; i.e., nasals and liquids are one class, voiced obstruent consonants are another, etc. In that way, only sixteen syllabic sets are needed to cover all the possible Spanish syllables. The third filler modeling set consists of a word-based filler for monosyllabic words, another for bi-syllabic words and a third one for words with more than three syllables. The results of the above described experiments show that the best performance is achieved with the syllabic fillers, followed by the phonetic fillers.

Weintraub [14] applies continuous-speech recognition (CSR) methods to the word spotting task. A transcription is generated for the incoming speech by using a CSR system, and any keywords that occur in the transcription are hypothesized. The DECIPHER system uses a hierarchy of phonetic context-dependent models (CD) such as biphones, triphones, word-dependent phones (WD), etc., as well as contextindependent (CI) phones to model words. The experiments described in the paper are performed on the Air Travel Information System (ATIS) and the Credit Card tasks. A bigram language model is incorporated, which treats all non-vocabulary words as background. The first system described in the paper uses a fixed vocabulary with the keywords and the N most common words (N between zero and full coverage), forcing the recognition hypothesis to choose among the allowable words. The second system adds a background model consisting of sixty context-independent models to the above word list, thus allowing part of the input speech to be transcribed as background. In the ATIS task, sixty-six keywords and their variants were chosen as keywords. The first system, with a vocabulary of about 1200 words, achieved a FOM of 75.9%, whereas the second system using a vocabulary consisting of only the keywords and one background model with sixty CI phones achieved a FOM of 48.8%. The results for the Credit Card task (twenty keywords), show that varying the vocabulary size from medium to large does not have a great effect on the FOM performance, and the system actually performs slightly better when the background model is left out of the dictionary.

### 1.4 Discussion

The above papers were referenced in order to show that one of the most important considerations in word spotting is the modeling of non-keyword speech. When a few, general models are used as fillers, the recognizer often has the tendency to substitute them for keywords, thus causing a large number of misses. On the other hand, explicitly modeling every word in the background, as is done in large vocabulary continuous-speech recognition systems (LVCSR), is computationally very expensive and makes the recognizer structure rather complicated. The LVCSR approach to word spotting, even though providing the best performance, also suffers from the fact that in many applications the full vocabulary of the domain is not known. If the vocabulary coverage is not sufficient, the number of insertions is large, since the system tries to account for unknown words by substituting them with the closest known ones. In the following chapters, a set of experiments are proposed, which are expected to demonstrate that when varying the complexity of the fillers from a few very general models to explicit word models, there is a continuous improvement in performance. The purpose of the thesis is to investigate a number of approaches to background modeling, in an effort to find a middle ground between high recognizer complexity and acceptable word spotting performance.

## 1.5 Outline

In the next chapter we provide a description of the ATIS domain, in which the word spotting experiments are performed. The experimental framework is presented in sufficient detail, and the measures of word spotting performance are defined and analyzed. In Chapter 3, we begin the description of the systems developed for this study with the LVCSR spotter, and the spotter with context-independent phones as fillers. In Chapter 4, we start with a survey of various clustering methods for the construction of more general filler models. We then present the results for three word spotters with eighteen, twelve, and one filler models. Chapter 5 studies the effects on word spotting performance when word-dependent models are introduced for the keywords. Two systems with word-dependent models are developed, the LVCSR spotter and the spotter with context-independent phones as fillers. In Chapter 6, a systematic comparison of all the systems, with respect to performance as measured by the FOM and computation time, is presented. A training procedure that improves the FOM is proposed, and results are presented for some of the spotters. We conclude with a discussion of future research directions and possible applications for the developed word spotting systems.

# Chapter 2

# **Experimental Framework**

### 2.1 Task

All the experiments are performed in the ATIS [9, 2] domain. This domain has been chosen because (1) the nature of the queries is such that recognizing certain keywords may be sufficient to understand their meaning, (2) an LVCSR system has already been developed for this domain, and (3) there is a lot of training and testing data available. The task is the detection of sixty-one keywords in unconstrained speech. Furthermore, the keyword has to be hypothesized in approximately the correct time interval of the input utterance. The set of keywords was chosen out of the ATIS vocabulary as a sufficient set for a hypothetical spoken language system. This system would enable the client to enter information such as desired origin and destination point, fare basis, and day of departure using speech. The breakdown of the keyword set is shown in Table 2.1, and it consists of thirty-nine city names, nine airlines, the seven days of the week, and six other frequently used words. The keywords were chosen to be of various lengths in order to provide sufficient data for a comparison between word spotting performance on short and on long words. For certain keywords (airfare, fare) we also modeled their variants, i.e., "airfares" and "fares," but in measuring performance we combined the putative hits, or insertions, of the keyword and its variants.

Cities		Airlines	Weekdays	Freq. Words
atlanta	baltimore	$\operatorname{american}$	sunday	airfare
boston	$\operatorname{charlotte}$	$\operatorname{continental}$	$\operatorname{monday}$	economy
chicago	$\operatorname{cincinnati}$	delta	tuesday	fare
cleveland	dallas	eastern	wednesday	first class
dallas fort worth	$\operatorname{denver}$	$\operatorname{northwest}$	thursday	round trip
$\operatorname{detroit}$	houston	$\operatorname{twa}$	$\operatorname{friday}$	$\operatorname{tomorrow}$
indiana polis	kansas city	ua	$\operatorname{saturday}$	
las vegas	los angeles	us		
$\operatorname{memphis}$	$\operatorname{miami}$	united		
$\operatorname{milwaukee}$	$\operatorname{minneapolis}$			
$\operatorname{montreal}$	$\operatorname{nashville}$			
new york	$\operatorname{newark}$			
oakland	orlando			
philadelphia	$\operatorname{phoenix}$			
pittsburgh	saint louis			
saint petersburg	salt lake city			
san diego	san francisco			
san jose	seattle			
tampa	toronto			
washington				

Table 2.1: The keywords chosen for word spotting in the ATIS domain

# 2.2 Corpus

The corpora are configured from the ATIS [9, 2] task, which is the common evaluation task for ARPA spoken language system developers. In the ATIS task, clients obtain air travel information such as flight schedules, fares, and ground transportation from a database using natural, spoken language. The initial ATIS task was based on a database that only contained relevant information for eleven cities. Three corpora (ATIS-0, 1, 2) were collected with this database through 1991. Consequently the database was expanded to include air travel information for forty-six cities and fiftytwo airports in the US and Canada (ATIS-3).

#### **2.2.1** Data and Transcriptions

Since 1990 nearly 25,000 ATIS utterances have been collected from about 730 speakers. Only orthographic transcriptions are available for these utterances. The phonetic transcriptions used for training and testing the word spotting systems presented in this study were created by determining forced paths using the already existing LVCSR system [18]. These transcriptions are not expected to be as accurate as those produced by experienced professionals, but the size of the corpus makes manual transcription prohibitive.

#### 2.2.2 Subsets

The training, development, and test sets were derived from all the available data for the ATIS task. The sets were specifically designed to contain all the keywords in balanced proportions. The training set consists of approximately 10,000 utterances selected from 584 speakers. Two development sets were created, "Dev1" and "Dev2", the first consisting of 484 utterances from fifty-three speakers, and the second of 500 utterances from another fifty-three speakers. The test set consists of 1397 utterances from thirty-six speakers, and contains over ten instances of each keyword. Table 2.2 describes the training, development, and test sets.

	# keywords	# utterances	# speakers
Training set	15076	10000	584
Dev1 set	765	484	53
Dev2 set	807	500	53
Test set	2222	1397	36

Table 2.2: Training, development and test sets.

The keywords, together with their frequency of occurrence in each of the training and test sets, are shown in Table 2.3.

Keywords	Training	Dev1	Dev2	Test
airfare	81	9	7	38
american	326	16	9	48
$\operatorname{atlanta}$	818	28	33	94
baltimore	555	18	14	36
boston	1318	40	44	139
charlotte	99	10	9	29
chicago	105	8	7	28
cincinnati	38	9	5	15
cleveland	88	10	10	27
continental	167	5	3	15
dallas	641	23	18	56
dallas fort worth	54	3	2	13
delta	332	15	19	76
denver	1033	36	36	57
detroit	65	5	7	16
eastern	62	1	6	19
economy	67	7	9	12
fare	1136	62	70	124
first class	375	13	14	51
friday	99	8	5	28
houston	58	4	1	25
indianapolis	103	6	6	25
kansas city	125	9	14	52
las vegas	97	11	4	32
los angeles	51	9	11	39
memphis	82	9	9	22
miami	104	11	11	26
milwaukee	143	15	21	37
minneapolis	85	7	4	21
monday	126	20	10	30
montreal	48	4	2	14
nashville	55	4	3	24
new york	146	11	5	37
newark	58	12	13	28
northwest	64	2	4	17
oakland	300	11	10	14
orlando	124	10	15	44
philadelphia	725	29	35	50
phoenix	95	9	9	33
pittsburgh	755	32	33	98
round trip	541	28	32	51
saint louis	73	5	7	14
saint petersburg	79	4	4	13
salt lake city	118	4	5	18
san diego	138	17	14	28
san francisco	1006	47	45	85
san jose	41	6	7	14
saturday	150	8	8	37
seattle	150	4	6	33
sunday	176	6	9	20
twa	51	4	2	14
tampa	28	6	2	21
thursday	177	11	11	19
tomorrow	84	9	3	14
toronto	149	17	17	38
tuesday	133	7	13	21
ua	53	2	1	15
us	243	18	22	75
united	203	8	11	17
washington	385	18	16	43
wednesday	286	14	25	35
uurosauy	200		0	50

Table 2.3: Keyword frequencies in each ATIS subset.

### 2.3 The SUMMIT Speech Recognition System

The word spotting systems developed for the set of experiments described in the next section were based on the SUMMIT speech recognition system [17]. SUMMIT is a segment-based, speaker-independent, continuous-speech recognition system, that explicitly detects acoustic landmarks in the input signal, in order to extract acoustic-phonetic features. There are three major components in the SUMMIT system. The first component transforms the input speech signal into an acoustic-phonetic representation. The second performs an expansion of baseform pronunciations into a lexical network. The third component provides linguistic constraints in the search through the lexical network. A schematic for SUMMIT is shown in Figure 2-1. In what follows we give a brief but thorough description of all the components of the SUMMIT system, and their function in training and testing.

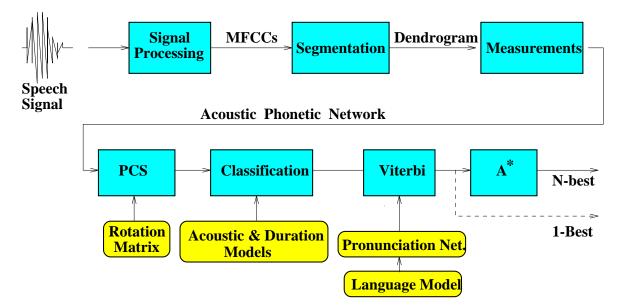


Figure 2-1: A block schematic of SUMMIT.

#### 2.3.1 Signal Representation

The input signal is transformed into a Mel-Frequency Cepstral Coefficient (MFCC) representation through a number of steps. In the first processing step the signal is normalized for amplitude, and the appropriate scaling is performed to bring the maximum sample to 16 bits. Then the higher frequency components are enhanced and the lower frequency components are attenuated by passing the signal through a preemphasis filter. The Short Time Fourier Transform (STFT) of the signal is then computed, at an analysis rate of 200 Hz, using a 25.6 ms Hamming window. The windowed signal is then transformed using a 512 point FFT, thus producing 1 frame of spectral coefficients every 5 ms.

In the next step the spectral coefficients are processed by an auditory filter bank [12] to produce a Mel-Frequency Spectral Coefficient (MFSC) representation. The auditory filter bank consists of forty triangular, constant-area filters that are designed to approximately model the frequency response of the human ear. The filters are arranged on a Mel-frequency scale that is linear up to 1000 Hz, and logarithmic thereafter. They range in frequency between 156 and 6844 Hz as shown in Figure 2-2.

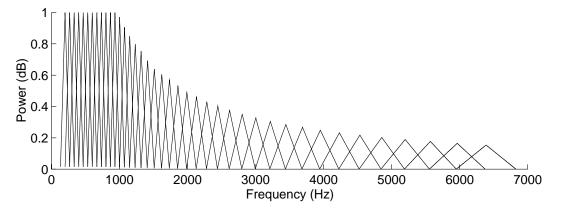


Figure 2-2: MFSC filter bank

The logarithm of the signal energy in each filter is computed, and the resulting forty coefficients compose the MFSC representation of the frame. In the final processing step the MFSCs are transformed to a Mel-Frequency Cepstral Coefficient (MFCC) representation through the cosine transformation shown in Equation 2.1.

$$C[i] = \sum_{j=1}^{N} S[j] \cos[i(j-\frac{1}{2})\frac{\pi}{N}]$$
(2.1)

where

S[j]: MFSC coefficient jC[i]: MFCC coefficient iN: number of MFSC coefficients

For our MFCC representation we use the first fourteen coefficients. With this representation each frame is characterized by a compact vector of fourteen numbers. Another advantage of this cosine transformation is that the coefficients are less correlated, and can be effectively modeled by independent densities. So after the signal processing stage, the waveform is transformed into a sequence of 5 ms frames, and each frame is characterized by fourteen MFCCs.

#### 2.3.2 Segmentation

In the segmentation stage the new signal representation is used to establish explicit acoustic landmarks that will enable subsequent feature extraction and phonetic labeling. In order to capture as many significant acoustic events as possible, a multi-level representation is used that delineates both gradual and abrupt changes in the signal. The algorithm, as described in [3], associates a given frame with its neighbors, thus producing acoustically homogeneous segments (i.e., segments in which the signal is in some relative steady state). Acoustic boundaries are set whenever the association direction of the frames switches from past to future. On the next higher level the same procedure is repeated between regions instead of frames. The merging of regions is continued until the entire utterance is represented by only one acoustic event. By using the distance at which regions merge, a dendrogram can be composed, providing a network of segment alternatives.

#### 2.3.3 Measurements

Each one of the segments in the network developed above is described by a set of thirty-six measurements. The set of measurements consists of a duration measurement, and thirty-five MFCC averages within and across segment boundaries. The measurements were determined by an automatic feature selection algorithm [10], that was developed at MIT in an effort to combine human knowledge engineering with machine computational power. In the first training stage, the collection of measurement vectors for all segments in the training set are rotated using principal component analysis. The vectors are then scaled by the inverse covariance matrix of the entire set of vectors. The rotation operation decorrelates the components of the vectors, and the scaling operation adjusts their variance to one. The two operations are combined into one matrix which is computed only once from all the training data. It is used thereafter in the training and testing of all the developed word spotting systems.

#### 2.3.4 Acoustic Modeling

Models for the acoustic units are calculated during training, and consist of mixtures of any desired number of diagonal Gaussians in the 36-dimensional space defined by the measurements. The duration of each acoustic unit is also separately modeled by a mixture of Gaussians. In the experiments described in the following chapters, the fifty-seven context-independent models are constrained to a maximum of twenty-five mixtures of diagonal Gaussians. Although it has been proven that a larger number of mixtures could provide better classification performance, an upper bound had to be imposed in order to keep computation time within reasonable limits.

#### 2.3.5 **Pronunciation Network**

The words in the vocabulary are expanded into a pronunciation network based on a set of phonological rules. Each word consists of a set of nodes and a set of labeled, weighted arcs connecting the nodes. During training, the arc-weights acquire values that reflect the likelihood of each allowed pronunciation. The nodes and arcs for each word combined with the arcs corresponding to permissible word transitions form a pronunciation network that is used in the search stage.

#### 2.3.6 Language Modeling

The SUMMIT system can incorporate a unigram or bigram language model in the search stage to produce the best-scoring hypothesis, and a trigram to produce N-best hypotheses.

#### 2.3.7 Search

During recognition, a vector of measurements is constructed for each proposed segment, and is compared to each of the phone models. Using the maximum a posteriori probability decision rule, a vector of scores for the possible phone hypotheses is returned for each segment. In the search stage, the Viterbi algorithm is used to find the best path through the labeled segment network, using a pronunciation network and a language model as constraints. In the case where more than one top scoring paths are of interest, an  $A^*$  search can be performed, providing the *N*-best hypotheses for the input signal.

# 2.4 General Characteristics of Word Spotting Systems

The keyword spotting systems developed for this study are continuous-speech recognition systems. They differ from the conventional word spotters in that they propose a transcription for the entire input utterance instead of just searching for the section of the input signal that is most probable to be a keyword. They allow multiple keywords to exist in one utterance, thus making applications such as audio indexing feasible. Another important distinction of these systems from previously developed word spotters is that they are segment-based instead of HMM or neural network based. The use of such a recognizer is based on the belief that many of the acoustic cues for phonetic contrast are encoded at specific time intervals in the speech signal. Establishing acoustic landmarks, as is done with segmentation, permits full utilization of these acoustic attributes. A third distinction is in the training of the language models. Conventionally, language models for word spotters were trained on utterances with all background words represented by a single filler model. This grammar disregarded a lot of detail that could contain useful information. In the proposed systems, the bigram language model is trained on the complete utterance transcription, where each filler model is treated as a distinct lexical entry.

#### 2.4.1 Training

As mentioned in Section 2.2.1, there exist no phonetic transcriptions for the ATIS corpus. In order to obtain such transcriptions, a forced search was performed using the ATIS [18] recognizer and the existing utterance word orthographies.

In the first training stage all phone data are collected from the training utterances. In order to decorrelate the measurements as much as possible, a principal component analysis is performed on the combined data for all phones, producing a square 36dimensional rotation matrix. For all the consequent training and testing stages the measurements of each segment are multiplied by this matrix. In the next training stage the transcriptions created by the forced search are used to extract the data relevant to each phone. These data are used in the computation of the acoustic and duration models of the phones. Using these phone models and a pronunciation network the forced paths are recomputed, and the new data are used to retrain the acoustic and phonetic models. What follows is a series of corrective training steps, where the weights on the pronunciation network arcs are set to equalize the number of times an arc is missed and the number of times an arc is used incorrectly. Furthermore, the weights of the phonetic models are also iteratively trained based on the matches between lexical arcs and phonetic segments in the forced alignments. Training is terminated when the hypothesized utterance matches the forced alignment as closely as possible.

### 2.5 Performance Measures

#### 2.5.1 ROC curves and FOM

The performance of the proposed word spotting systems is measured using conventional Receiver Operating Characteristic (ROC) curves and FOM calculations. The hypothesized keyword locations are first ordered by score for each keyword. The score for the keywords is calculated as the sum of the segmentation, phonetic match, duration match, and language model scores for the segments that comprise it. A keyword is considered successfully detected if the midpoint of the hypothesis falls within the reference time interval. Then, a count of the number of words detected before the occurence of the first, second, etc., false alarms is performed for each keyword. These are the numbers of words that the recognizer would detect, if the threshold was set at the score of each false alarm in turn. The detection rate for the word spotter is calculated as the total number of keywords detected at that false alarm level, divided by the total number of keywords in the test set.

Using the number of detections for each keyword separately, individual ROC curves can be constructed. These curves allow comparisons in word spotting performance among keywords, and enable comprehension of the word spotting system's shortcomings.

A single FOM can be calculated as the average probability of detection up to ten false alarms per keyword per hour, as shown in Equation 2.2.

$$FOM = \frac{1}{10T} \left( \sum_{j=1}^{N} p[j] + \alpha p[N+1] \right)$$
  
$$\alpha = 10T - N$$
(2.2)

where

 $T: \mbox{Fraction}$  of an hour of test talkers

N : First integer  $\geq 10$ T -  $\frac{1}{2}$ 

 $\alpha$ : A factor that interpolates to 10 false alarms per hour

The FOM yields a mean performance for the word spotter in the range of acceptable

false alarm rates, and is a relatively stable statistic useful for comparison among word spotting systems. In comparing the word spotters described in the following sections we will mainly use the FOM measure, whereas keyword specific ROC curves and word spotter ROC curves will only be used for error analysis.

#### 2.5.2 Computation Time

Another measure of performance that is used in the evaluation of the word spotting systems is the average computation time required for each utterance. Forty utterances are randomly chosen from the test set, only once, and word spotting is performed on them. Two measures of time are used, the actual computation time and the elapsed time, with more emphasis placed on the former, since it has proven not to fluctuate significantly. The recognition process is broken down into three stages, principal component rotation, classification, and search, and the computation time for each of these stages is recorded separately. The sum of the times required for each stage for all utterances is divided by forty (total number of utterances), in order to produce an average computation time measure per stage. The timing experiment is performed three times, and the resulting average time per stage is the value ultimately reported. The reason for separating between the three recognition operations is that changing the size of the vocabulary has an effect on the search time, while changing the number of acoustic models affects the classification time. The main purpose of examining the computation time for word spotting is a comparison of efficiency among the different systems, rather than absolute recognition time. Therefore, the choice of the machine on which the experiments were performed was not an important issue. All timing experiments were run on a Sparc-20 equipped with two 50 MHz processors and 128MB of RAM.

# Chapter 3

# Large Vocabulary and

# Context-Independent Phone Word Spotters

# 3.1 Large Vocabulary Continuous-Speech Recognizer

#### **3.1.1** Description of System

We begin the description of the word spotters developed for this thesis with the presentation of an LVCSR system. A schematic of the system is shown in Figure 3-1, with filler models being whole words. Any transition between words and keywords is allowed, as well as self transitions for both words and keywords. A word spotting system based on this model allows multiple keywords to exist in any one utterance, as well as multiple instances of a keyword within the same utterance. The output of the LVCSR is a complete word transcription of the input utterance. This recognizer utilizes the most explicit non-keyword representation described in the literature, which has proven to produce the best word spotting results.

The vocabulary contains 2462 words, providing almost complete coverage of the ATIS domain. Both keywords and non-keywords are modeled as concatenations of context-independent phones. A pronunciation network is constructed from the phonetic expansion of all words in the vocabulary according to a set of phonological rules. The phones, as mentioned in Section 2.3, are modeled by mixtures of up to twenty-five diagonal Gaussians. A word-class bigram language model was computed from the same 10,000 ATIS utterances that were used for phonetic model training, and is incorporated into the Viterbi search. The score for each hypothesized keyword is

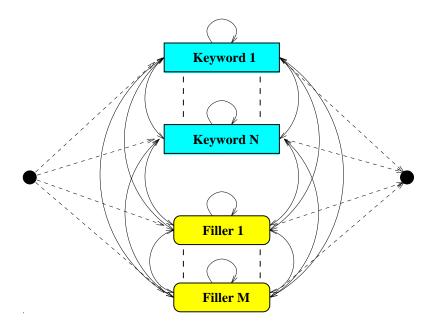


Figure 3-1: The Continuous Speech Recognition model.

calculated as the sum, over all segments composing the keyword, of (1) the segment's phonetic match score, (2) the score based on the probability of the particular segmentation, (3) a lexical weight associated with the likelihood of the pronunciation, (4)a duration score based on the phone duration statistics, and (5) a bigram transition score.

#### 3.1.2 Results

The hypothesized transcription is parsed for the keywords, and a list of the scores and time intervals of the hypothesized keywords is returned. For each test utterance the list of hypothesized keywords is compared to the time aligned reference string, and the occurrence of a detection or insertion is decided upon. The labeled data (insertion or detection) for each keyword are collected and sorted with respect to score from highest to lowest. Then the probability of detection (Pd) at each false alarm rate is computed, and individual ROC curves are constructed for each keyword (see Figure 3-2). In these plots Pd is normalized to one, and is reported as a function of the number of false alarms per keyword per hour (fa/k/h). The reason for this time normalization is that the number of false alarms that will be encountered at a given performance level is proportional to the fraction of an hour that is spotted. The test set used for the evaluation of the word spotting systems is a little over two hours, making the pre-normalized number of false alarms misleadingly large. For the graphs with no curve evident, the Pd is one before the first false alarm. The ROC curve for the LVCSR as a word spotter for the sixty-one keywords is shown in Figure 3-3. The figure of merit for the word spotter was calculated to be 89.8%.

#### 3.1.3 Error Analysis

The errors that occur during word spotting can be classified as misses if the keyword is not hypothesized in the correct location, and insertions if it is hypothesized in an incorrect location. A miss and an insertion can be combined into a substitution, where a keyword is inserted in the time location where another keyword should have been hypothesized. Substitutions carry more weight than any of the other errors, because they both decrease the probability of detection of the missed word and increase the number of insertions of the falsely hypothesized keyword. In the LVCSR word spotting system under examination the number of missed keywords was 154, with sixty-nine of them being substitutions. The substitutions are shown in Table 3.1.

A number of interesting remarks can be made based on the data displayed in this

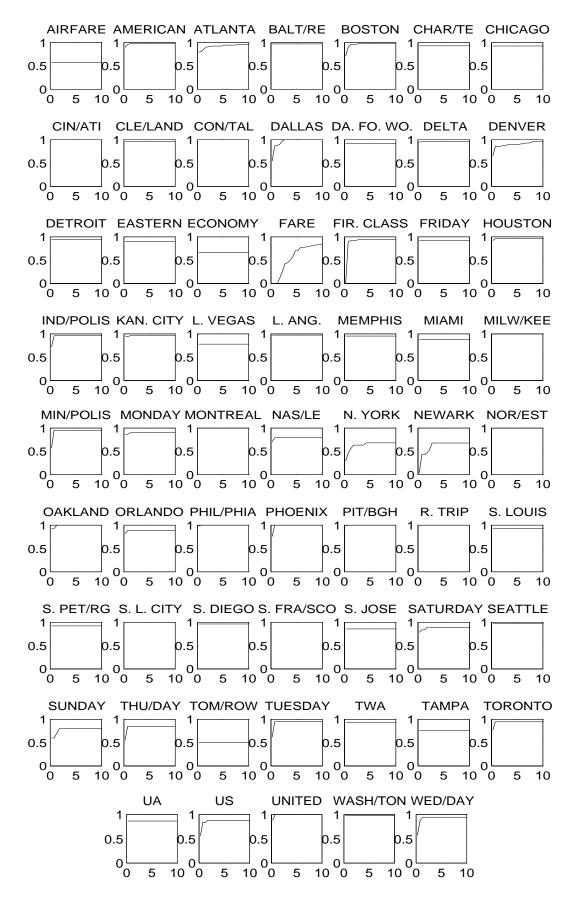


Figure 3-2: Individual ROC curves for the LVCSR word spotter.

Actual	${f Hypothesized}$	Frequency
airfare	fare	13
newark	new york	9
new york	newark	6
tampa	$\operatorname{atlanta}$	3
orlando	$\operatorname{atlanta}$	3
las vegas	boston	2
tampa	$\operatorname{denver}$	2
orlando	$\operatorname{denver}$	2
sunday	$\operatorname{saturday}$	2
fare	san francisco	2
atlanta	toronto	1
boston	baltimore	1
boston	nashville	1
chicago	$\operatorname{atlanta}$	1
dallas fort worth	dallas	1
economy	$\operatorname{denver}$	1
economy	houston	1
fare	philadelphia	1
friday	sunday	1
indianapolis	minneapolis	1
miami	$\operatorname{montreal}$	1
minneapolis	indianapolis	1
monday	sunday	1
saint petersburg	pittsburgh	1
san diego	los angeles	1
san jose	saturday	1
san jose	wednesday	1
saturday	newark	1
seattle	fare	1
sunday	san diego	1
thursday	wednesday	1
tomorrow	atlanta	1
tomorrow	houston	1
toronto	$\operatorname{denver}$	1
us	ua	1

Table 3.1: Keyword substitutions for the LVCSR word spotter

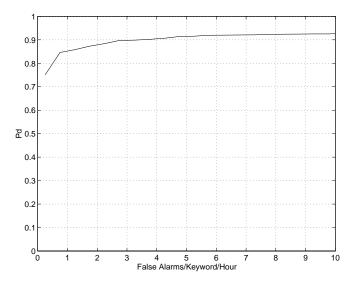


Figure 3-3: Probability of detection as a function of the false alarm rate for the LVCSR word spotter.

table. The keywords "fare" and "airfare" are the most confused pair, with one of the keywords being a sub-word of the other. Since in the ATIS domain the words "fare" and "airfare" carry the same information their recognition results can be combined, thus improving both their individual performance and that of the word spotter. This might not be the case in another domain though, where the type of fare is an important factor in the correct understanding of the query. The next most confused keywords are "newark" and "new york", which is not surprising at all since they are acoustically very similar. The only significant distinctions in the pronunciation of the two words are in the semi-vowels /w/ and /y/, which are highly confused sounds, and in their stress pattern. The confusion between "atlanta" and "tampa" is a little bit more subtle, but can be explained when noticing that both words end with the phone sequence  $\left[\frac{\pi}{2}\right]$  nasal stop  $\left(\frac{\pi}{2}\right)$ . Stops are highly confused as well as nasals within their own classes, thus allowing such recognition errors. In general, substitutions occurred most frequently between keywords that are acoustically similar and belong in the same word-class, since in that case the language model component cannot prevent the error. Across word-class substitutions accounted for only 16.7% of the total substitutions.

From Figure 3-2, the keywords that demonstrated poor word spotting performance can easily be identified. For the keyword "airfare" almost all of the errors are of the substitution type, as explained above. On the other hand, the word "economy" was only substituted once by "denver," while the other three misses were due to non-keyword word strings being hypothesized in its place. It is important to note that "economy" occurred only twelve times in the test set, and furthermore was one of the least frequent words in all sets, suggesting a high probability of poor training. One of the keywords that performed very poorly, according to its ROC graph, was the word "fare". The number of times it was missed though was only seven out of 124 occurrences, indicating that insertions rather than misses were the main factor degrading this keyword's performance. Indeed, closer examination of the sorted and labeled data shows that the first eight pre-normalized insertions (or approximately four when normalized for time) are due to "airfare" being inserted. If the two keywords were grouped, the Pd at 1 fa/k/h would be approximately 0.5. Another interesting recognition error that occurred was identified by investigation of the very low performance of the keyword "tomorrow". This word was missed exactly half of the time (seven out of fourteen) due to insertions being allowed in the Viterbi path, and the existence of the inter-word trash (iwt) model which is added in the pronunciation network at the end of all words to account for possible disfluencies in spontaneous speech. In searching for the path with the highest score in the segmentation network, the cumulative score of the segments composing a word is sometimes lower than the score of a large segment labeled as inter-word trash or insertion. This effect, combined with a very low bigram transition score, caused the keyword "tomorrow" to be completely overwritten by the word "flight" that preceded it in six of the seven utterances.

In conclusion, the main source of errors for the LVCSR word spotter was the substitution between acoustically similar keywords, and only to a small degree the incorporation in the search of insertions and the inter-word trash model. In an experiment where insertions and *iwt* models where removed, some of the misses of "tomorrow" were converted to detections, but the overall performance of the word spotter

dropped, indicating that their collective benefit outweighs the low performance on one of the words spotted.

#### 3.1.4 Conclusions

The large vocabulary continuous speech recognition word spotting system described in this section will be the bench mark against which all other word spotting systems will be evaluated. The background modeling for this recognizer is the most explicit presented in this thesis, and the achieved performance as measured by the FOM the highest (89.8%), when only context independent phones are used in word modeling. The ROC curve for the word spotter rises rapidly, crossing the 90% probability of detection margin before 4 fa/k/h, and rising up to 92.7% at 10 fa/k/h. The tradeoff for this outstanding word spotting performance is the rather long computation time<sup>1</sup> required due to the size of the vocabulary. Although the LVCSR word spotter provides the best spotting accuracy, it also requires more computation time and memory than any of the word spotting systems developed in the following sections.

### **3.2** Context-Independent Phones as Fillers

In the previous section we described an LVCSR word spotting system that uses the most explicit filler models, i.e., whole words, and achieves outstanding accuracy as measured by the FOM. One of the most important disadvantages of using a large vocabulary recognizer for spotting purposes is the large amount of computation required, which is due to the large size of the vocabulary used. In an effort to design a system that achieves performance approaching that of the LVCSR spotter, but with significant savings in computation time, we designed a series of systems that use increasingly fewer, more general filler models. The first of these systems, with context-independent phones composing the background, is presented in this section.

 $<sup>^{1}</sup>$ The timing results will be shown as a comparison in Section 6.1.2, after all word spotters have been introduced.

#### 3.2.1 Description of System

This word spotter is again a continuous speech recognition system based on the schematic of Figure 3-1. The vocabulary consists of the sixty-one keywords and their variants, with the addition of fifty-seven phone-words corresponding to context-independent phones. Any transition from keyword to phone-word and vice-versa is allowed, as well as transitions within the two sets. This continuous speech recognition system will hopefully produce sequences of phones for the non-keyword sections of the input signal, and whole words for the sections where the probability of keyword existence is high. The phone-words consist of a single arc in the pronunciation network, while all keywords are phonetically expanded as shown in Figure 3-4. The

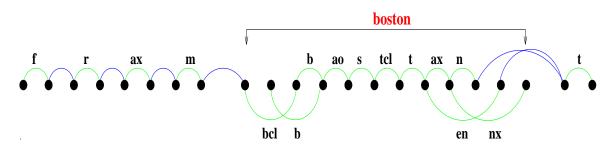


Figure 3-4: Pronunciation network for the "word" sequence "f r  $\ni$  m boston t". Only one arc per phone-word is allowed, while keywords are expanded to account for multiple pronunciations.

only difference in the pronunciations allowed for the keywords in this word spotting system compared to those for the LVCSR spotter is that the inter-word trash (iwt) arcs have been removed. The justification for this modification lies in the fact that the *iwt* phone-word has been added to the lexicon in order to model disfluencies in spontaneous speech.

In order to train a language model for this word spotter we had to manipulate the training utterances in such a way as to resemble the actual output of the spotter. Using the LVCSR system and the available orthographic transcriptions we performed a forced search that produced transcriptions consisting of phones for the non-keyword words, and whole words for the keywords. These new transcriptions where used to train a bigram language model for the keywords and the phone-words. They were also used as reference orthographies for the computation of forced paths in the training of the acoustic models and the lexicon arc weights.

The score for each hypothesized keyword is composed of the same sub-scores as for the LVCSR system. There are three factors that control the decision of hypothesizing a keyword versus hypothesizing the underlying string of phones. The first one is the combined effect of the word transition weight (wtw) and the segment transition weight (stw), which are trainable parameters. The wtw corresponds to a penalty for the transition into a new word, while the stw is a bonus for entering a new segment. During training, these parameters acquire appropriate values, in order to equalize the number of words in the reference string and the hypothesized string. The second factor is the bigram transition score, which consists only of the transition score into the keyword in the first case, versus the sum of the bigram transition scores between each of the underlying phone-words in the second case. The language model component was trained from utterances where keywords were represented as whole words, in an effort to prevent the composition of large bigram scores for the underlying phonewords. Finally, the arcs representing transitions between phones within the keywords carry weights that are added to the keyword score. Since these arc-weights can be either positive or negative, depending on the likelihood of the pronunciation path to which they belong, they can influence the keyword hypothesis either way.

#### 3.2.2 Results

The scores for all the hypothesized keywords are collected and labeled according to the procedure described in the previous section. The ROC curve for the word spotter with context-independent phones as fillers is shown in Figure 3-5. It is immediately obvious that the area over the curve has increased compared to the LVCSR spotter indicating a drop in performance. The ROC curves for each individual keyword are shown in Figure 3-6. The FOM was calculated to be 81.8%, approximately 8% lower in absolute value than that of the LVCSR system.

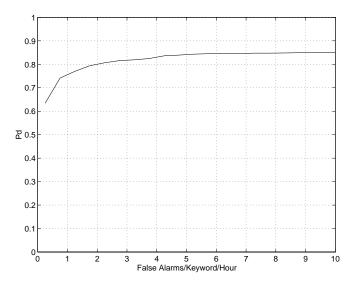


Figure 3-5: Probability of detection as a function of the false alarm rate for the word spotter with context-independent phones as fillers.

### 3.2.3 Error Analysis

We start the error analysis for this system by analyzing the substitution errors that occurred during spotting. The total number of missed keywords was 321, out of which only sixty-seven were substitutions. The number of missed keywords more than doubled compared to the LVCSR spotter, while the number of substitutions remained relatively stable. The substitution pairs are shown in Table 3.2. There are many similarities between this table and Table 3.1. The top three most frequently confused keywords are the same, but their frequency of substitution has dropped significantly. Again "new york" and "newark" were very frequently confused due to their acoustic similarity, as well as "tampa" and "atlanta," "minneapolis" and "indianapolis." Six of the substitutions of "airfare" by "fare" in the LVCSR spotter have become misses in this recognizer. The percentage of substituted keyword pairs that did not belong in the same word-class for this word spotter was 37.3%, indicating that the language model constraint was not as effective here as it was in the LVCSR spotter. Overall, this system demonstrated substitutions mostly between acoustically confused keywords. The number of across word-class substitution pairs increased

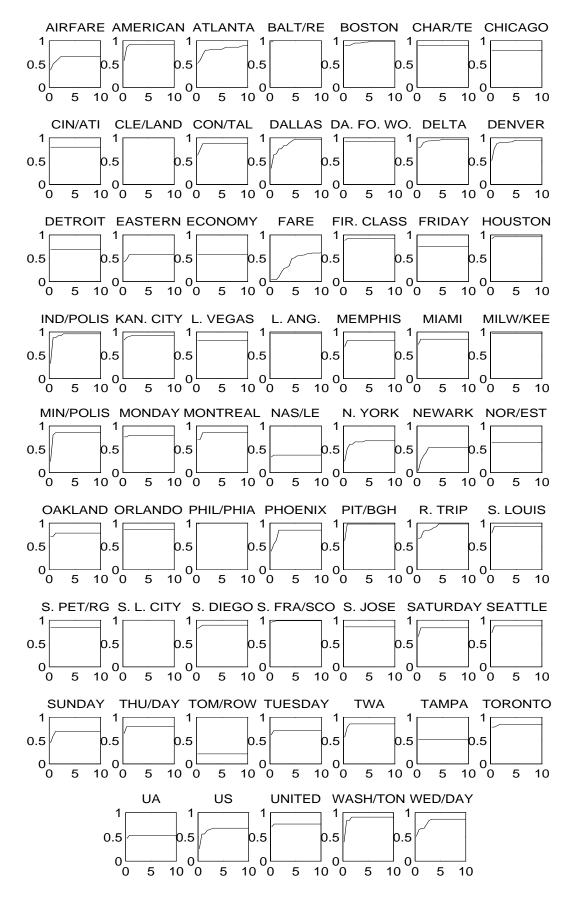


Figure 3-6: Individual ROC curves for the word spotter with context-independent phones as fillers.

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Table 3.2: Keyword substitutions for the word spotter with CI phones as fillers

significantly with respect to the LVCSR.

One of the most frequently occurring errors is connected to the poor performance of the keywords "fare" and "airfare." Table 3.3 lists the most frequent transcriptions that the spotter hypothesized in place of the actual keyword for the missed instances. Starting with the most frequent error, while the sequence  $\left[\frac{f}{\frac{p}{2}} \\ \epsilon \\ \frac{r}{10}\right]$  is a valid

Transcription	Frequency
fler	7
flerəm	4
θзчvz	3
θæs	3
fler <del>i</del> z	2
flerən	2

Table 3.3: Most frequent transcription hypotheses for the word or sub-word "fare".

pronunciation for the keyword "fare," it receives a higher score as a sequence of phone words than as a keyword. In analyzing the individual score components we discovered that (1) the arc-weights for the particular pronunciation are all positive, thus supporting the keyword hypothesis, (2) the sum of the bigram transitions between the phone-words is less than the bigram transition into the keyword, thus favoring the former, and (3) the sum of four *wtw*'s for the sequence, a large negative number, is less than the sum of one *wtw* and three *stw*'s, a positive number, for the keyword. Therefore, it seems that the language model score is the key factor that controls when the keyword is hypothesized over the string of phone-words. This conclusion is further verified by the fact that in all cases that the keyword was correctly hypothesized, when pronounced in the manner under discussion, it received a larger bigram score than the sum of the bigram scores of the underlying phones. This phenomenon is due to the use of the bigram language model which can only collect very local information for each word. In this system, the decomposition of the non-keyword words into strings of phones created an asymmetry in the amount of data available for keyword versus phone-word training. Any pair of phone-words potentially received counts for the language model from instances belonging to many different words. In particular,

frequent words such as "for" and "from" gave rise to sequences of phone-words similar to the pronunciation of the keyword "fare." The type of error under discussion occurs mostly in short words where the arc-weights and the *stw*'s do not get a chance to add enough support to the keyword hypothesis. The rest of the rows in Table 3.3 list other frequent substitutions of "fare" by well-trained strings of phone-words, such as "/r/ /ə/ /m/" in the second row, which is trained from the decomposition of the very frequent ATIS word "from." In the third and fourth rows, the labial fricative /f/ is confused with the dental fricative / $\theta$ /, and the total bigram score favors again the string of phone words instead of the keyword variant "fares."

A similar error is the cause for the keyword "nashville" being missed more than half of the time. The hypothesized transcription for these missed instances is almost in all cases [/n//e//š//o/]. The fact that /o/ is consistently hypothesized after /š/ can be due to two factors, (1) the language model is trained on the phone sequence corresponding to the very frequent word "show," thus the bigram transition from /š/ to /o/ carries a very large weight, and (2) the front vowels /I/ or /I / become similar to /o/ when in the context of the labial fricative /v/ on the left forcing all formants down, and the semi-vowel /l/ on the right, forcing the second formant down. A few other words such as "tomorrow," "tampa," and "ua" demonstrated poor spotting performance for reasons similar to those already discussed. In general, most errors can be explained by substitutions due to acoustic similarity between keywords, and the effects of the bigram language model which frequently favors sequences of phonewords over keywords.

#### **3.2.4** Conclusions

This section described the first effort to develop a system that achieves performance approaching that of the large vocabulary keyword spotter, while using a much shorter and compact background representation. The FOM for this spotter is about 8% lower in absolute value than that of the LVCSR system, but it is still very high. Comparison of the ROC curves for the two systems leads to the observation that the probability of detection as a function of the fa/k/h rises faster for the phone-word system. An important consequence is that, at 5 fa/k/h, this spotter's Pd only differs by approximately 6.5% from that of the LVCSR spotter. The main source of error for the system under discussion was the substitution of keywords by strings of phone-words that carried a very large cumulative bigram transition score. An improved language model that would compensate for some of the high probability for the bigram transitions between phone-words, and therefore favor the hypothesis of keywords, could result in significant improvement in performance. Another way of achieving the same result would be to add a word-specific boost to each keyword, in order to favor it being hypothesized over the phone-words. The appropriate values for these word-boosts can be decided upon through an iterative optimization process that tries to equalize the number of insertions and deletions of the keywords, or maximize the overall FOM. The possibility of improvement is also supported by the fact that for the majority of keywords the number of insertions is very low, and all the detections occur before even the first insertion. In other words, due to the very low number of insertions, there is a good chance that favoring the keywords with word-specific boosts could improve the overall performance by trading misses with insertions. Some experimental results showing significant improvement in performance when incorporating word-boosts are discussed in Section 6.2.

The computation time for this system was calculated under the same conditions as the LVCSR system. As expected, the Viterbi stage of the recognition process was approximately seven times as fast<sup>2</sup> as that of the LVCSR. In conclusion, the system presented in this section managed to significantly reduce the computation time, while still providing very good word spotting performance as measured by the FOM.

### 3.3 Summary

In this chapter we described two word spotting systems with very different background representations. The first system (LVCSR) used explicit models of all words in the

 $<sup>^2{\</sup>rm The\ timing\ results\ will\ be\ discussed\ in\ detail\ in\ Section\ 6.1.2,$  after all word spotters have been introduced.

ATIS domain as fillers. It achieved very high performance as measured by the FOM, but due to the size of the vocabulary required a rather large amount of computation. The second system used fifty-seven context-independent phones for background representation. Its performance was 8% lower than that of the first system, but still rather high in absolute value. The computation time required by this system was significantly shorter than that required by the LVCSR, mainly because of the decrease in vocabulary size. These results are shown as a comparison in Figure 3-7.

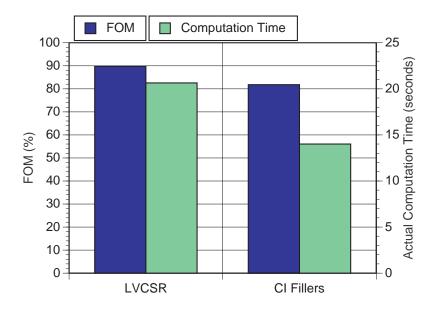


Figure 3-7: FOM and computation time measurements for the LVCSR and CI spotters.

# Chapter 4

# Word Spotters with General Filler

# Models

In Section 3.2 we described a system that used fifty-seven context-independent phonewords to represent the non-keyword speech, and achieved very satisfactory word spotting performance at low computational cost. These results encouraged the search for an even smaller set of filler models for background representation. The advantages of a smaller set are less computation time and more flexibility, in the sense that word spotting in a new domain would require less training data for language and acoustic modeling. In the next section we describe the method that we used to construct the more general filler models. In Sections 4.2-4, we present three word spotting systems that use progressively fewer filler models, and analyze their performance.

## 4.1 Clustering Methods

One method for constructing general acoustic models is to use an unsupervised clustering algorithm. For instance, general models could be constructed by performing K-means clustering on all the acoustic training data in the 36 dimensional feature space. The number of models would then be determined by the parameter K. The disadvantage of using such an unsupervised clustering technique is the inherent inability to construct and benefit from phonetically motivated language models. For that reason, we focused our attention on supervised methods that involved clustering of the context-independent phones.

The first method that we investigated involved grouping the context-independent phones according to a confusion matrix. The matrix was computed from data produced by a classification experiment on 400 random utterances from the ATIS corpus. Each matrix entry was divided by the sum of the entries on its row, in order to make each row resemble a conditional probability distribution. In that way, the entry in position (a, b) of the matrix represents the probability that a segment will be classified as b when a is the correct classification label. Then the symmetric Kullback Leibler distance was calculated for each pair of phones as shown Equation 4.1.

$$d(a,b) = \sum_{x \in X} p(x|a) \log \frac{p(x|a)}{p(x|b)} + \sum_{x \in X} p(x|b) \log \frac{p(x|b)}{p(x|a)}$$
(4.1)

where,

p(x|a): The probability of confusing phone x with phone a. p(x|b): The probability of confusing phone x with phone b. X : The set of 57 context-independent phones

This distance metric provides a measure of the divergence between the conditional probability distributions of the phones. The new symmetric matrix of between-phone "distances" was then used for bottom-up clustering of the context-independent phones, resulting in the tree shown in Figure 4-1. The vertical axis gives a measure of the distance between phones or clusters. There is some interesting structure to this tree, which agrees to an extent with the clustering predictions that would be made if pure knowledge of acoustic-phonetics was used. For instance, we see that all closures are grouped together, and so are all stops with the exception of /t/. The nasals cluster low in the tree, with the addition of the labial fricative /v/, which appears to be very often confused with the labial nasal, /m/. The semi-vowels on the other hand, with the exception of /y/, fall in one cluster relatively late in the clustering process. In general, this clustering method provided good results that mostly agreed

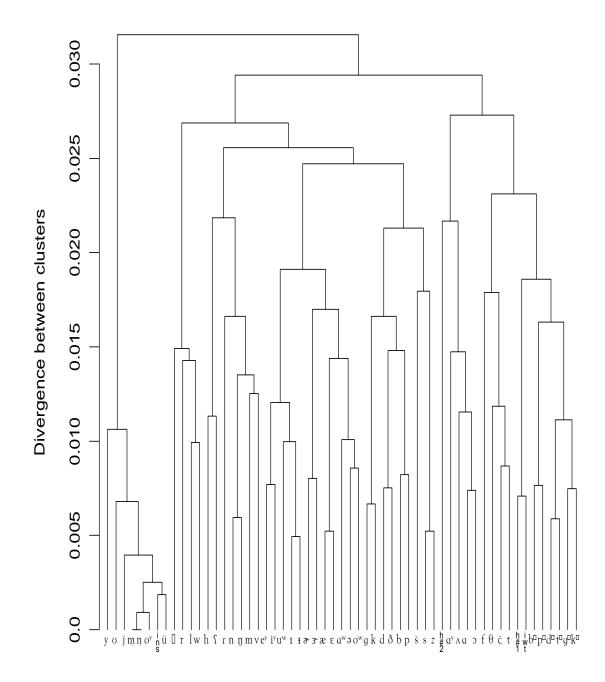


Figure 4-1: Clustering of the 57 context-independent phones based on a confusion matrix

with intuition.

The second method that was investigated involved supervised clustering of the fifty-seven context-independent phones based on their acoustic measurements. We first determined a mean vector for the 36 dimensions of each phone, and then clustered based on the *Euclidean* distance between the vectors. The resulting tree is shown in Figure 4-2. The clusters formed using this method agree even more with our acoustic-phonetic intuition than the ones based on the confusion matrix. All the stops are grouped into one with the addition of the glottal stop. The closures are clustered together with the addition of the fricative /v/, whose acoustic behavior can be similar. The three nasals /n/, /m/, and /n/ also form a logical class. The vowels are relatively well separated into two large groups, one containing the front high vowels and the second the mid and low vowels. The only inconsistencies are the inclusion of the back high vowel /u/ into the "front-high" cluster<sup>1</sup>, and the inclusion of the also back high vowel  $\sigma/$  into the second cluster. The retroflex vowels  $\pi/3$ and  $/\sigma/$  are correctly grouped together with the semi-vowel /r/, and also belong in the second vowel group as would be expected. In conclusion, this clustering method produced very similar groups of phones to those of the method previously analyzed. We used two criteria to guide us in the selection between these two methods. The first criterion was robustness, as measured by the relative distances between clusters. A large relative distance between two clusters indicates more robustness, i.e., a higher degree of acoustic dissimilarity. The second criterion was the degree to which the clusterings agree with what knowledge of acoustic-phonetics predicts. The second clustering method satisfied both of these criteria to a greater extent, and was therefore selected for the construction of the general filler models.

The next issue that had to be resolved was the number and selection criterion of clusters. We required the number of filler models to be significantly smaller than the number of context-independent phones, in order to achieve a gain in computation time. More importantly, we required that the clusters satisfy the same two criteria that were used in the selection of clustering method. Starting from the bottom of the

<sup>&</sup>lt;sup>1</sup>Fronting of /u/ is a very prevalent phenomenon in American English.

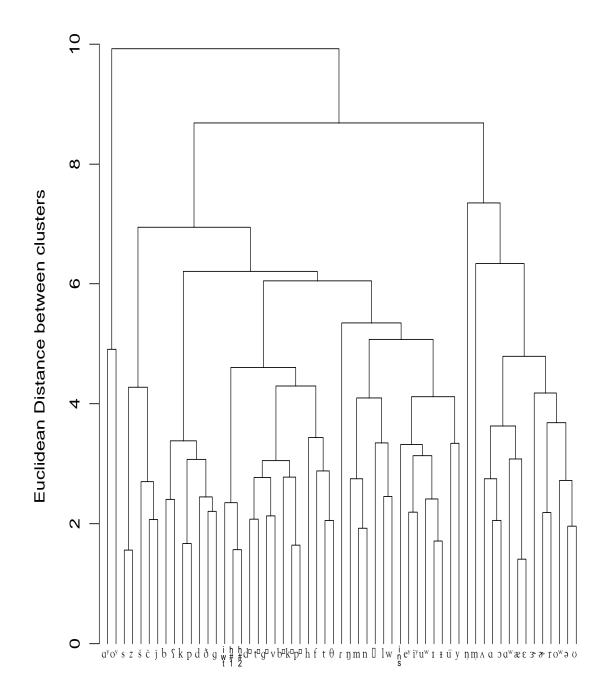


Figure 4-2: Clustering of the 57 context-independent phones based on the Euclidean distance between their vectors of means.

tree of Figure 4-2, we searched for a distance level where the clusters were relatively robust and approximately corresponded to known broad phonetic classes (i.e., nasals, closures, stops, etc.). The first set of clusters was chosen around the distance value of 3.5. It was composed of eighteen relatively robust clusters that mostly agreed with intuition. The word spotting system that was designed using these filler models demonstrated an undesirably long classification time. We therefore selected a second, smaller set of twelve clusters using the same method. This set had seven filler models in common with the first set. The remaining five fillers where created by combining the rest of the clusters from the first set into broader phonetic classes. The two sets of clusters we used were not necessarily unique or optimal, but they satisfied adequately our selection criteria.

## 4.2 Word Spotter with 18 Filler Models

#### 4.2.1 Description of System

As mentioned in the previous section, the eighteen clusters were selected around a distance value of 3.5, on the tree of Figure 4-2. The context-independent phones composing these clusters are shown in Table 4.1. Cluster *C6* is composed of the inter-word trash phone and the utterance initial and final silence models. A number of these clusters are composed of only one context-independent phone, which results in unnecessary and excessive computation, in that both the CI phone and the corresponding cluster receive a classification score for each segment. This inefficiency had to be tolerated though, since merging the two would result in an inconsistency in the training procedure we followed for these general model spotters. According to that procedure, the context-independent phones were trained only from keyword instances, whereas the filler models were trained only from non-keyword speech, in an effort to make the two sets of models have as few similarities as possible.

The word spotter is again a continuous speech recognition system based on the schematic of Figure 3-1. The vocabulary now consists of the 61 keywords and their

Cluster label	CI phones
C1	Q <sup>Y</sup>
C2	З <sup>у</sup>
C3	s, z
C4	š,č,j
C5	b, ?, k, p, d, ð , g
C6	iwt, h#1, h#2
C7	d¤, t¤, g¤, v, b¤, k¤, p¤
C8	h, f, t, θ
C9	1
C10	ŋ, m, n
C11	□, w
C12	ins, e, i, u, I, I
C13	ü, y
C14	ņ
C15	'n
C16	$\Lambda, \mathfrak{a}, \mathfrak{I}, \mathfrak{a}, \mathfrak{a}, \mathfrak{a}, \mathfrak{e}$
C17	3.
C18	ð, r, o, ə, u

Table 4.1: The context-independent phones composing the 18 clusters used as general filler models

variants, with the addition of eighteen cluster-words denoted C1-C18. The vocabulary size is decreased by thirty-nine words, but the number of models used in the classification stage is increased by eighteen. The effects of this tradeoff on computation cost are discussed briefly in the end of this section, and in more detail in Section 6.1.2. The output of this word spotter is a complete transcription of the input utterance consisting of keywords and the general filler models.

The maximum number of mixture Gaussians that was used to model both the CI phones and the general models is again twenty-five. Even though there is a very large amount of training data available for the general models, we used the same upper bound for all acoustic models, in order to be able to compare the computation time of this system to those of the other word spotters that were developed. Once again, the pronunciations of the keywords do not include arcs labeled as inter-word trash, since the cluster trained on the *iwt* instances should account for such disfluencies. The

bigram language model was trained on sentences that had the context-independent phones for the non-keyword speech substituted by the corresponding cluster label, while the keywords were left intact. The scoring for this word spotter was performed in the manner described previously in Section 3.2.

#### 4.2.2 Results

The Figure of Merit for the word spotting system with eighteen general models representing the background speech was calculated to be 79.2%. The ROC curve for this spotter is shown in Figure 4-3. The FOM is a little more than 10% smaller than

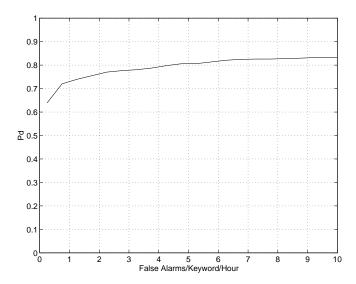


Figure 4-3: Probability of detection as a function of the false alarm rate for the word spotter with 18 general models as fillers.

that of the LVCSR spotter, and approximately 2.6% smaller than that of the system with context-independent phones as fillers. We were surprised that only a small drop occurred in the FOM when the number of filler models was decreased from fifty-seven to eighteen, a factor slightly over three. The individual ROC curves for the keywords are shown in Figure 4-4.

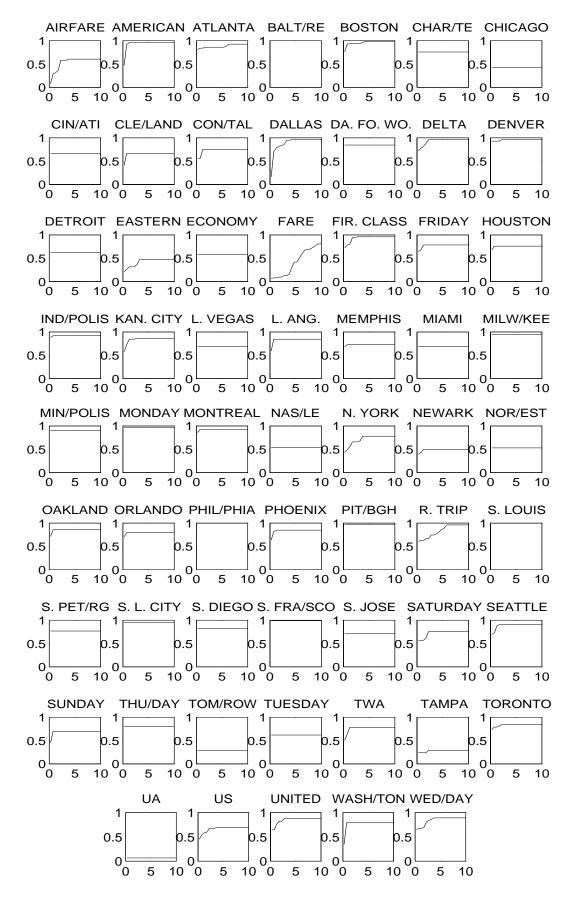


Figure 4-4: Individual ROC curves for the word spotter with 18 general models as fillers.

#### 4.2.3 Error Analysis

The total number of missed keywords for this system was 361 with only 65 of them being substitutions. The substitution pairs are shown in Table 4.2. Comparing these numbers to the corresponding ones of the two previously discussed word spotters, the number of substitutions remained relatively stable while the number of misses increased. Another interesting observation is that this system had a smaller number of distinct confusion pairs than both the LVCSR spotter and the CI phone-word spotter. The percentage of across word-class substitutions was also very low, approximately at the same level as that of the LVCSR (16.8%). These results are rather surprising since we expected that using fewer filler models would considerably weaken the language model component, thus allowing keywords from different classes to be substituted for one another rather frequently. An interesting phenomenon that did not occur in the two previously described spotters was the substitution of "fare" by "airfare". One possible explanation for this error could be the comparative increase of the word transition penalty (wtw) for this system. In an effort to equalize the number of hypothesized and referenced words during training, and due to the use of only a few general models for background representation, the *wtw* acquired a large value, while the segment transition weight remained relatively stable. In other words, the recognizer's tendency to label segments as one of the filler-words had to be penalized sufficiently, in order for longer keywords to be hypothesized. This equalization effort sometimes caused the opposite effects by allowing longer keywords such as "airfare" to be chosen over shorter ones such as "fare," where the acoustics were very similar. In general, the substitution errors that occurred during spotting with this system were very similar to those of the LVCSR and CI phone-word keyword spotters, and will therefore not be discussed any further here.

The individual ROC curves for this system are very similar to those of the CI phone-word spotter, with most words performing slightly better or slightly worse. Significant differences in performance were observed for the keywords "chicago," "cleveland," "tampa," and "ua." The keyword "chicago" was only substituted once, and never inserted. In most missed instances, a long string of filler words was hypoth-

Actual	${f Hypothesized}$	Frequency
airfare	fare	12
fare	$\operatorname{airfare}$	5
new york	$\operatorname{newark}$	3
tampa	$\operatorname{atlanta}$	3
orlando	$\operatorname{atlanta}$	3
dallas fort worth	dallas	2
dallas	dallas fort worth	2
houston	eastern	2
newark	new york	2
ua	us	2
ua	united	2
us	ua	2
chicago	economy	1
$\operatorname{continental}$	$\operatorname{atlanta}$	1
$\operatorname{continental}$	$\operatorname{toronto}$	1
denver	fare	1
fare	phoenix	1
las vegas	los angeles	1
$\operatorname{milwaukee}$	$\operatorname{atlanta}$	1
$\operatorname{minneapolis}$	$\operatorname{indianapolis}$	1
monday	$\operatorname{sunday}$	1
san francisco	fare	1
$\operatorname{san}$ jose	wednesday	1
${ m thursday}$	tuesday	1
${ m thursday}$	wednesday	1
toronto	$\operatorname{atlanta}$	1
toronto	$\operatorname{detroit}$	1
us	$\operatorname{airfare}$	1
us	new york	1
washington	boston	1
washington	houston	1

Table 4.2: Keyword substitutions for the word spotter with 18 general models as fillers

esized in place of the keyword, although interestingly enough it did not provide a higher composite bigram score. The only possible explanation for this error, given that the *wtw* also favored the keywords over strings of fillers, is that the general models received a sufficiently higher acoustic match score than the context-independent phones that comprise the keyword. The same conclusion was drawn for the keyword "cleveland," which was only inserted once and never substituted. In the missed instances of "tampa" and "ua" on the other hand, the composite bigram score of the fillers was higher than the bigram transition score of the keywords, thus favoring the former. In order to further understand the nature of these errors, we performed a careful study of the output transcriptions for the utterances containing the missed keywords. In most cases, the cluster-models hypothesized in place of a keyword contained the underlying context-independent phones that form that keyword. In other words, the cluster-model received a better acoustic match score, in these instances, than the context-independent phones that compose that cluster. For all four keywords under discussion there were none, or only a few insertions. This indicates that the addition of a keyword-specific word-boost, which would force the system into hypothesizing them more often, could potentially improve their performance.

#### 4.2.4 Conclusions

This system used eighteen general filler models for background representation, and achieved performance only slightly lower than that of the word spotter that used three times as many filler models. Error analysis suggests that this system makes the same type of errors as the system with context-independent phones as fillers. Furthermore, many of the keywords are not hypothesized often enough, thus resulting in a large number of missed keyword instances versus only a moderate number of insertions. As shown in Section 6.2, the addition of a specific word-boost to each keyword does indeed improve performance significantly.

The computation time required by this word spotting system was measured and compared to that of the system that uses context-independent phones as fillers. The total computation time was found to have increased for this system, a result that contradicted our expectations. A careful examination of the timing data revealed that while the computation time attributed to the Viterbi stage decreased by approximately 39.5%, the computation time of the classification stage increased by 7.5%. In SUMMIT, classification is the most time consuming process, and thus this small percentage increase actually corresponds to more computation time than does the large percentage decrease for the Viterbi stage. It seems, therefore, that introducing eighteen more models in the classification process has a larger effect on computation time than decreasing the vocabulary by thirty-nine "words". It is important to note that this phenomenon occurs only because of the way classification is performed in SUMMIT, i.e., all segments receive acoustic scores for all models. A different approach, which would for example perform classification upon request, would most probably avoid this problem and enjoy the benefits of a smaller vocabulary.

### 4.3 Word Spotter with 12 Filler Models

### 4.3.1 Description of System

The word spotter using twelve clusters as filler models was developed in an effort to further generalize the background representation and hopefully achieve a net gain in computation time. We searched around the level that the eighteen clusters were selected in an effort to create fewer and more robust clusters by grouping some of the single-phone clusters together, or attaching them to larger clusters. The new clusters are shown in Table 4.3. The diphthongs /  $\alpha$ / and / $\gamma$ / were grouped together,

Cluster label	CI phones
C1	dy o y
C2	s, z, š, č, j
C3	b, ?, k, p, d, ð , g
C4	iwt, h#1, h#2
C5	d <sup>p</sup> , t <sup>p</sup> , g <sup>p</sup> , v, b <sup>p</sup> , k <sup>p</sup> , p <sup>p</sup>
C6	h, f, t, θ
C7	1
C8	ŋ, m, n
C9	□l, w
C10	ins, e, i, u, I, H, ü, y
C11	ņ,ṃ, ʌ, ɑ, ɔ , ɑ,̣́wæ, ɛ
C12	३, ७, १, ०, ә, ७

Table 4.3: The context-independent phones composing the 12 clusters used as general filler models

although they merge rather high in the tree representation, presumably due to the fact that they are the two most distant phones from all other clusters. The affricates are clustered with the alveolar and palatal fricatives, thus forming a very robust and acoustically similar group. The next seven clusters were not altered as they were already the most robust groupings at or around the distance level of interest. The cluster containing the front vowels absorbed the semi-vowel /y/, which behaves like an extreme /i/, and the mid-high vowel / $\ddot{u}$ /, which again has similar acoustic behavior to a front vowel. The two phones /n/ and /m/ were very distant from most clusters, but since they had a very small number of training tokens they were grouped together with the closest cluster of mid and low vowels, mostly in an effort to decrease the number of fillers. Finally, the retroflex vowels, the semi-vowel /r/, and three back vowels were placed together in the last cluster. The design of this word spotting system is the same as that of the one using eighteen filler models.

#### 4.3.2 Results

The FOM for the word spotting system with twelve filler models was calculated to be 76.5%, a decrease of 2.7% in absolute value from the spotter with eighteen filler models, and 5.3% in absolute value from the spotter with context-independent phones as fillers. The ROC curve for this system is shown in Figure 4-5. The ROC curves

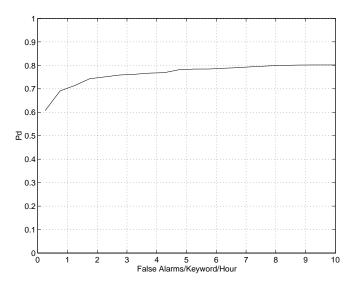


Figure 4-5: Probability of detection as a function of the false alarm rate for the word spotter with 12 general models as fillers.

for each individual keyword are shown in Figure 4-6.

#### 4.3.3 Error Analysis

The total number of misses increased to 426, with only 66 of them being substitutions. Once again we notice that while the number of missed keywords has increased with the use of fewer filler models, the number of substitutions has remained almost constant. The substitution pairs are shown in Table 4.4. The pairs of confused words are very similar to those of the word spotter with eighteen filler models, with some variation in their frequency of occurrence. The across word-class substitutions accounted for only 15.1% of the total number of substitution errors, which is even lower than the LVCSR. This result suggest that the language model could not have been a very influential factor in the prevention of substitution errors, for any of the systems developed so far. Thus the main reason for this type of error is acoustic similarity between the keywords, regardless of which word-class they belong to. This result could be considered encouraging, since it suggests that less training data is needed, thus facilitating the porting from one domain to another. In order to better understand this aspect of the system's performance, a number of across domain experiments had to be performed, which was beyond the scope of this study.

By comparing the individual ROC curves, we see that the majority of the keywords performed similarly to, or slightly worse than the system with eighteen filler models. More careful examination of the missed instances revealed the same types of errors that were discussed in Section 4.2.3. The language model scores favored the long words versus strings of fillers, but frequently not enough for them to be hypothesized. The word transition penalty increased even more compared to the previously discussed systems, thus favoring longer words too. The misses were caused again mostly by strings of general models that received better acoustic match scores than the corresponding context-independent phones. The overall number of insertions was very low compared to the number of misses, indicating once again that the keywords were not hypothesized often enough.

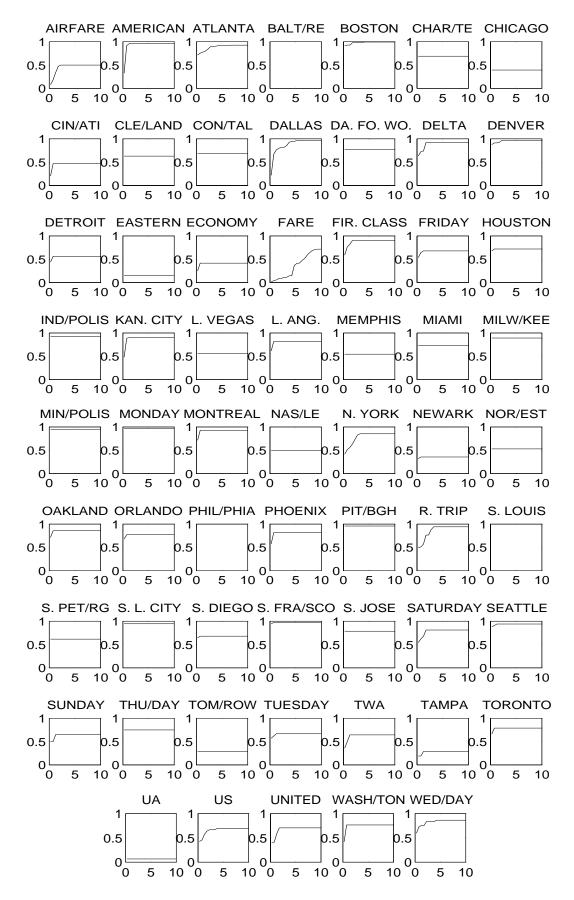


Figure 4-6: Individual ROC curves for the word spotter with 12 general models as fillers.

Actual	$\mathbf{Hypothesized}$	Frequency
airfare	fare	14
newark	new york	9
orlando	$\operatorname{atlanta}$	5
dallas fort worth	dallas	3
fare	$\operatorname{airfare}$	3
$\operatorname{continental}$	$\operatorname{atlanta}$	2
round trip	fare	2
tampa	$\operatorname{atlanta}$	2
ua	united	2
dallas	dallas fort worth	2
first class	fare	1
cincinnati	$\operatorname{memphis}$	1
$\operatorname{denver}$	fare	1
fare	phoenix	1
fare	seattle	1
first class	dallas fort worth	1
kansas city	$\operatorname{cincinnati}$	1
las vegas	los angeles	1
los angeles	saint louis	1
newark	$\operatorname{tomorrow}$	1
new york	newark	1
san francisco	$\operatorname{airfare}$	1
$\operatorname{san}$ jose	wednesday	1
sunday	$\operatorname{atlanta}$	1
thursday	$\operatorname{tuesday}$	1
thursday	wednesday	1
toronto	$\operatorname{atlanta}$	1
toronto	san diego	1
ua	us	1
us	fare	1
us	ua	1
washington	boston	1

Table 4.4: Keyword substitutions for the word spotter with 12 general models as fillers

#### 4.3.4 Conclusions

In this section we presented a word spotter that uses twelve filler models for nonkeyword speech representation. The FOM for this system was 2.7% lower in absolute value than that for the spotter that uses six additional general models, and 5.3% lower in absolute value than that for the spotter that uses fifty-seven contextindependent phones as fillers. The total computation time for this spotter was less than that of any of the systems previously discussed. Specifically, compared to the context-independent phone word spotter this system achieves approximately the same classification time, and a decrease of 38.2% in the computation time required by the Viterbi search. The tradeoff of 5.3% in FOM for slightly over one third gain in the Viterbi computation time does not seem very beneficial. We will show in Section 6.2however, that we can significantly decrease the gap in performance between the two spotters, thus adding more value to the computational gain achieved with this system.

## 4.4 Word Spotter with 1 Filler Model

#### 4.4.1 Description of System

In order to estimate a lower bound in computation time, and the corresponding word spotting performance, we designed a spotter that uses a single filler model to represent non-keyword speech. The vocabulary for this spotter is just one greater than the sum of the keywords and their variants. The single filler model was trained from all training tokens corresponding to non-keyword speech, while the contextindependent phone models were trained from the keywords only. The bigram language model was computed from utterances that had the context-independent phones for the non-keyword speech substituted with the filler model (C1). Obviously, the bigram language model for this configuration does not carry much more information than a unigram language model. This system was otherwise designed and trained similarly to the systems with eighteen and twelve filler models.

#### 4.4.2 Results

The FOM for this spotter was 61.4%, more than 15% lower in absolute value than that of the system with twelve filler models. The ROC curve is shown in Figure 4-7. The

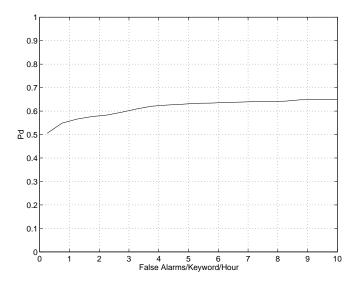


Figure 4-7: Probability of detection as a function of the false alarm rate for the word spotter with one filler model.

curve never exceeds 65% probability of detection within the first 10 fa/k/h, indicating rather poor performance. The ROC curves for each individual keyword are shown in Figure 4-8. It is important to note that, unlike the previous word spotters, some of the keywords were not detected even once within the first 10 fa/k/h. Thus for the words "cincinnati," "cleveland," "dallas fort worth," "detroit," "eastern," "houston," "minneapolis," "montreal," "nashville," "newark," "northwest," "saint petersburgh," "san francisco," "san jose," "tomorrow," "twa," "tampa," and "ua," the ROC curve is at the 0 probability of detection level for the entire interval.

#### 4.4.3 Error Analysis

The number of misses for this system was 765, almost double that of the twelve filler spotter. The number of substitutions increased substantially to ninety-one, but it still represents only a small portion of the total missed instances. Table 4.5 lists all the substitution pairs. Most of these keyword pairs have appeared in the substitution

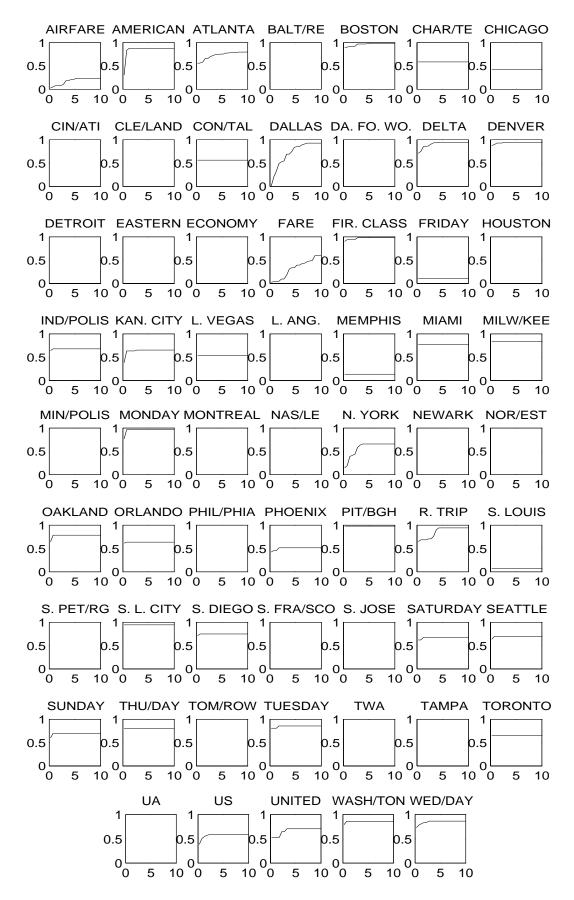


Figure 4-8: Individual ROC curves for the word spotter with one filler model.

Actual	${f Hypothesized}$	Frequency
airfare	fare	20
dallas fort worth	dallas	10
fare	airfare	9
newark	new york	8
minneapolis	indianapolis	3
orlando	memphis	3
san diego	saint louis	3
dallas fort worth	$\operatorname{tomorrow}$	2
houston	tuesday	2
memphis	tampa	2
orlando	tomorrow	2
washington	boston	2
airfare	economy	1
dallas fort worth	northwest	1
dallas fort worth	orlando	1
delta	$\operatorname{northwest}$	1
indianapolis	boston	1
las vegas	san diego	1
los angeles	boston	1
los angeles	san francisco	1
memphis	fare	1
minneapolis	boston	1
miami	$\operatorname{twa}$	1
orlando	nashville	1
orlando	saint petersburg	1
saint louis	tuesday	1
san jose	saturday	1
san jose	seattle	1
san diego	minneapolis	1
toronto	fare	1
twa	delta	1
ua	us	1
ua	united	1
us	fare	1
us	airfare	1
washington	saint louis	1

Table 4.5: Keyword substitutions for the word spotter with 1 filler model

tables of one or more of the previously discussed word spotters. It is interesting to note that only 13.2% of the substitutions are across wordclass. This figure, when combined with all previous across-class substitution results, leads to the reinforcement of the conclusion that language modeling does not play a major role in the creation of the substitution pairs. The most interesting error for this system was the complete failure in detecting nineteen keywords. Of these keywords, eight were not hypothesized at all by the word spotter, while the other ten demonstrated between one and nine prenormalized insertions (approximately 0.5 to 4.5 when normalized for time). There does not seem to exist any pattern in the missed instances of these keywords. Most of them are long words, a characteristic that should have worked to their benefit. The keywords "indianapolis," and "minneapolis" are very similar acoustically, but while the former achieved good performance, the latter was not detected at all. The same observation can be made for the keyword pair "new york" and "newark". In checking the frequency of appearance of these keywords in the training set (Table 2.3), we discovered that it is relatively low for all of them. For instance, "newark" has about one-third the number of training tokens that "new york" has. Therefore, it should be relatively easy for a string composed of multiple instances of the single filler to out-score the keyword. Indeed, comparing the bigram score for these keywords to the composite bigram score of the hypothesized strings of C1's, we see that the strings are favored significantly. Once again, there is a need to add some weight to the keyword hypotheses, in order to out-score the very general filler model.

#### 4.4.4 Conclusions

The use of only one general filler model for background representation resulted in a sharp drop in performance, as measured by the FOM. A large number of keywords were completely missed, most probably due to their low bigram model probabilities. There appears to be a lot of room for improvement, which could possibly be achieved by manipulating the language model to favor the keywords more than it currently does. The computation time for the Viterbi search decreased by 46.8% compared to the fastest spotter discussed so far (word spotter with twelve filler models). The gain in computation though is overshadowed by the poor word spotting performance, making this configuration overall not satisfactory.

### 4.5 Summary

In this chapter, we investigated the tradeoff between FOM performance and computation time for word spotting systems that use only a few general filler models. A steady drop in performance was observed as the number of filler models was decreased from fifty-seven to eighteen, to twelve, and to one. The word spotter with eighteen fillers achieved performance approaching that of the spotter with contextindependent phones for fillers. The computation time required for the Viterbi stage decreased steadily with the number of fillers. The classification time increased for the spotter with 18 filler models and decreased for the other two systems. As a result, the overall computation time required by these word spotters did not steadily decrease as fewer filler models were used. The performance and computation time for these systems are shown in comparison to those of the context-independent phone spotter in Figure 4-9.

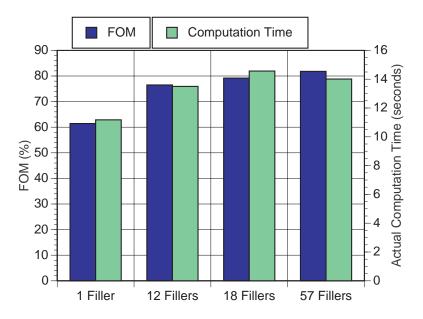


Figure 4-9: FOM and computation time measurements for the spotters with 18, 12, and 1 filler models. The corresponding measurements for the CI spotter are shown for comparison.

# Chapter 5

# Word-Dependent Models for

# Keywords

All the word spotting systems discussed so far have been using context-independent models for keyword modeling. It has been shown in the literature that the use of context-dependent models almost always provides better recognition results. In this chapter, we discuss the benefits and shortcomings of using context dependency in the modeling of the keywords used for word spotting, and present some results. We have shown that significant improvements in performance can be achieved, but at a corresponding increase in computation time.

### 5.1 Word-Dependent Models

We concentrated on creating word-dependent (WD) models for the keywords only, since it would enable us to compare word spotters with different background representations. Due to system limitations, some keywords could only be modeled as a combination of word-dependent and context-independent models. The total number of models for the LVCSR spotter, as well as for the system with context-independent phones as fillers, now reached 520, with 463 of them being word-dependent. The context-independent phones were trained from all non-keyword tokens, with the addition of the training instances of phones that appear more than once within a keyword, as explained above.

Another issue that had to be taken into consideration was the amount of training data available for the word dependent models. Very frequent keywords such as "boston" or "denver" that occur over 1000 times in the training set naturally have sufficient data to train word-dependent models. That is not the case for keywords such as "tampa" and "montreal" that have less than 50 training instances. A solution to this problem was to linearly interpolate between the scores received by the word-dependent models and their respective context-independent models as shown in Equation 5.1.

$$\lambda = \frac{Count}{Count + K}$$
  
Score =  $(\lambda)Score_{WD} + (1 - \lambda)Score_{CI}$  (5.1)

where,

Count : The frequency of the word-dependent model in the training set.

K: A smoothing constant to be decided upon during training.

 $\lambda$ : The interpolation parameter.

If the number of training tokens for a word-dependent model is high compared to K, then  $\lambda$  will approach 1 and the final score will be that of the word-dependent model. On the other hand, if there is not sufficient data for the word dependent model, then  $\lambda$  will become very small and the score will approach that of the context-independent model, which is better trained.

The only remaining issue was how to estimate the best value for the smoothing parameter K. In a large vocabulary speech recognition experiment, we would adjust this parameter until we achieved the highest possible word accuracy on a development set. Since our interest was in word spotting performance, we decided to select the smoothing parameter value that maximized the FOM. The training procedure was slightly modified to enable the estimation of the appropriate value for K. According to the new procedure, a few training iterations were performed first with K set to zero to allow for the word transition penalty, the segment transition weight, and the pronunciation arc-weights to acquire their appropriate values. Then, a sequence of word spotting experiments were conducted on the first development set (dev1), with varying values for the smoothing parameter, in order to collect enough data for the generation of a graph of FOM versus K. Training was completed with a few more iterations, in which the value of K that corresponds to a maximum in the graph was used. The evaluation was done on a second development set (dev2), in order to avoid over-training on dev1.

We only built two word spotting systems that use word-dependent models, because they require an excessive amount of time for training and testing. As mentioned in previous sections, classification is a very time consuming process in the version of SUMMIT that was used for these experiments. Therefore, the addition of a large number of word-dependent models made further experimentation prohibitive. The two systems that were developed are the LVCSR spotter, and the spotter with contextindependent phones as fillers.

# 5.2 LVCSR Spotter with WD Models for the Keywords

We begin our study on the effects of the introduction of context-dependency in acoustic modeling by rebuilding the LVCSR word spotter, and comparing its performance to that of the corresponding system that uses only context-independent models.

### 5.2.1 Description of System and Results

Only minor changes had to be made to the LVCSR system presented in Section 3.1, in order to incorporate the word-dependent models. The arcs for the keywords in the pronunciation network had to be relabeled in order to reflect the word dependency. The maximum number of mixture Gaussians that was used for modeling both the context-independent phones and the word-dependent phones was again twenty-five. During classification, each segment received scores for both types of models. Then the appropriate score pairs were combined according to Equation 5.1, and the resulting final score was reassigned to the word-dependent model. The bigram language model was unaffected by the above changes, since they occurred only within words.

After the first set of weight iterations was completed, we generated the curve of FOM versus the smoothing parameter, which is shown in Figure 5-1. The two highest

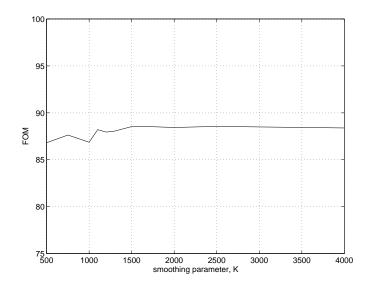


Figure 5-1: Graph of FOM versus the smoothing parameter K, for the LVCSR spotter with word-dependent models.

FOM values in this graph are at approximately 1500 and 2500. As discussed earlier, the larger the value of the smoothing parameter, the smaller the contribution of the word-dependent models to the final score. Given that the maximum frequency of any keyword in the training set is about 1300, it seemed logical to select the lower peak. Then, in the case of the most frequent words, the two sets of models contribute equally to the final score, whereas for the more infrequent words the context-independent score carries more weight. Using the smoothing value of 1500, we then performed a few more weight iterations, in order to readjust the arc, segment, and word transition weights.

The figure of merit for this word spotter was measured at 91.4%, approximately 1.6% in absolute value above that of the LVCSR system with only context-independent phone models. The ROC curve for the word spotter is shown in Figure 5-2.

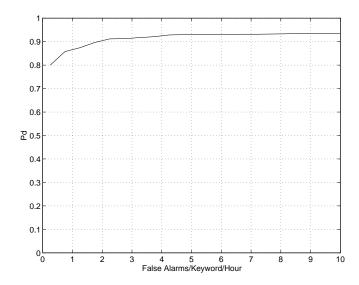


Figure 5-2: Probability of detection as a function of the false alarm rate for the LVCSR spotter with word-dependent models for the keywords.

The ROC curves for the individual keywords are shown in Figure 5-3.

#### 5.2.2 Comparison to LVCSR Spotter without WD Models

Comparing the performance curve of this spotter to that of the LVCSR spotter without WD models (Figure 3-3) leads to several interesting observations. The probability of detection for the former is a lot higher around zero fa/k/h, and rises over 90% by the second fa/k/h, compared to the fourth for the latter. That means that at low false alarm rates the word spotter with word-dependent models performs much better than the spotter with only context-independent models. At high false alarm rates the performance of the two is very close. Therefore, the gain in the system's FOM is mostly due to better spotting performance at low false alarm rates.

Contrasting the individual keyword performances now, we see that nineteen of the keywords demonstrated improvement, fourteen performed slightly worse, and the rest

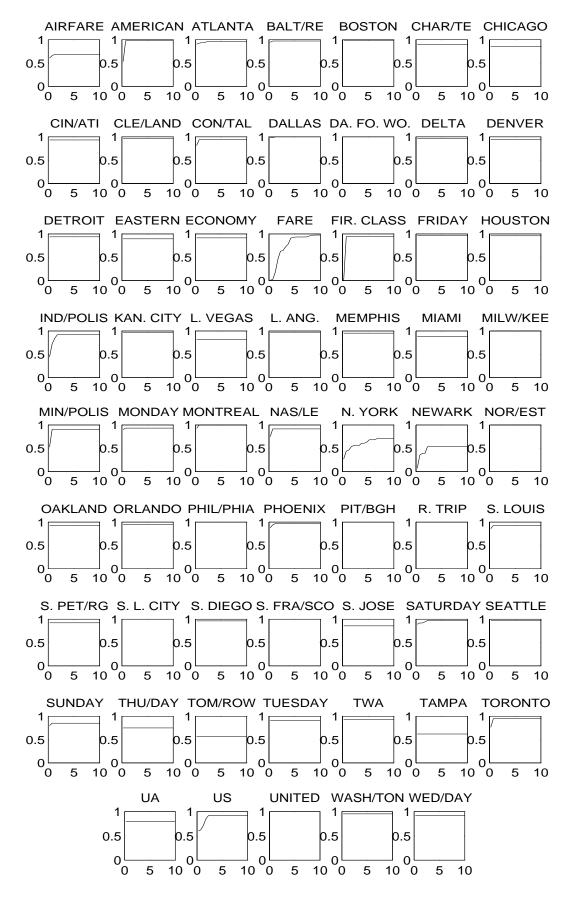


Figure 5-3: Individual ROC curves for the LVCSR spotter with word-dependent models for the keywords.

did not change significantly. The number of misses decreased only slightly from 154 to 147, but the number of substitutions dropped drastically from 72 to 52, as shown in Table 5.1. A large number of substitutions has been avoided with the better acoustic

Actual	${f Hypothesized}$	Frequency	
newark	new york	13	
airfare	fare	9	
tampa	$\operatorname{atlanta}$	5	
new york	$\operatorname{newark}$	4	
minneapolis	indiana polis	2	
sunday	$\operatorname{saturday}$	2	
ua	us	2	
airfare	us	1	
atlanta	toronto	1	
economy	baltimore	1	
fare	$\operatorname{airfare}$	1	
chicago	$\operatorname{atlanta}$	1	
indianapolis	$\operatorname{minneapolis}$	1	
miami	$\operatorname{montreal}$	1	
monday	$\operatorname{sunday}$	1	
orlando	$\operatorname{atlanta}$	1	
orlando	$\operatorname{saturday}$	1	
$\operatorname{san} \operatorname{jose}$	$\operatorname{saturday}$	1	
tampa	$\mathrm{toronto}$	1	
${ m thursday}$	eastern	1	
${ m thursday}$	wednesday	1	
$\operatorname{tomorrow}$	houston	1	

Table 5.1: Keyword substitutions for the LVCSR spotter with word-dependent models.

modeling of the keywords. The majority of the remaining substitution errors are due to keywords that are extremely acoustically similar, such as "fare" and "airfare," and "new york" and "newark," which account for 42% of this spotter's substitutions.

We close this survey on the effects of incorporating word-dependent models for the keywords in the LVCSR spotter by providing some timing data. The classification stage for this system required approximately 5.7 times more computation than it did for the LVCSR spotter without word-dependent models. The computation time for the Viterbi stage remained relatively stable. Based on these results, it appears that incorporating word-dependent models in the LVCSR word spotter has a more negative effect on computation time than a positive effect on performance.

### 5.3 CI Spotter with WD Models for the Keywords

In the previous section, we showed that the introduction of word-dependent models in the LVCSR word spotter resulted in a considerable improvement in performance. We continue our study on the effects of more precise acoustic modeling for the keywords, by rebuilding the system with context-independent phones as fillers.

### 5.3.1 Description of System and Results

The modifications that were made to the CI word spotter described in Section 3.2, in order to incorporate the word-dependent models, are similar to those discussed previously for the LVCSR spotter. The plot of FOM versus the smoothing parameter was constructed again, after the first set of weight iterations was completed, and is shown in Figure 5-4.

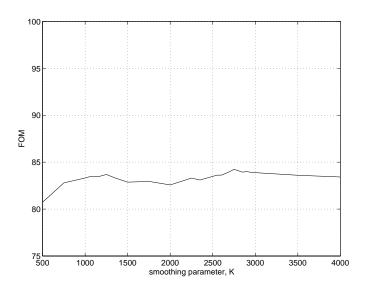


Figure 5-4: Graph of FOM versus the smoothing parameter K, for the spotter with context-independent phones as fillers.

This curve has two local maxima, one at approximately 1250, and one at about 2750. For the reasons analyzed in the previous section, we selected the lower peak at 1250 to be the smoothing value in the calculation of the interpolated score for the word-dependent models.

The improvement in performance for this word spotter was much larger than that for the LVCSR spotter. The FOM was calculated to be 86.7%, an increase of 4.8% in absolute value compared to the spotter without word-dependent models. The ROC curve for the word spotter is shown in Figure 5-5, and the ROC curves for the individual keywords are shown in Figure 5-6.

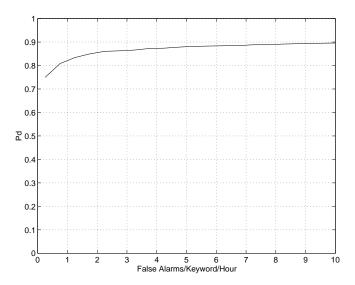


Figure 5-5: Probability of detection as a function of the false alarm rate for the CI spotter with word-dependent models for the keywords.

#### 5.3.2 Comparison to CI Spotter without WD Models

We will begin the comparison between this system and its counterpart without worddependent models by examining their respective ROC curves. The probability of detection for this word spotter around zero fa/k/h is over 10% higher, but rises at a smaller rate up to the second false alarm. The two curves have approximately the same slope after the second fa/k/h, only the probability of detection for this system

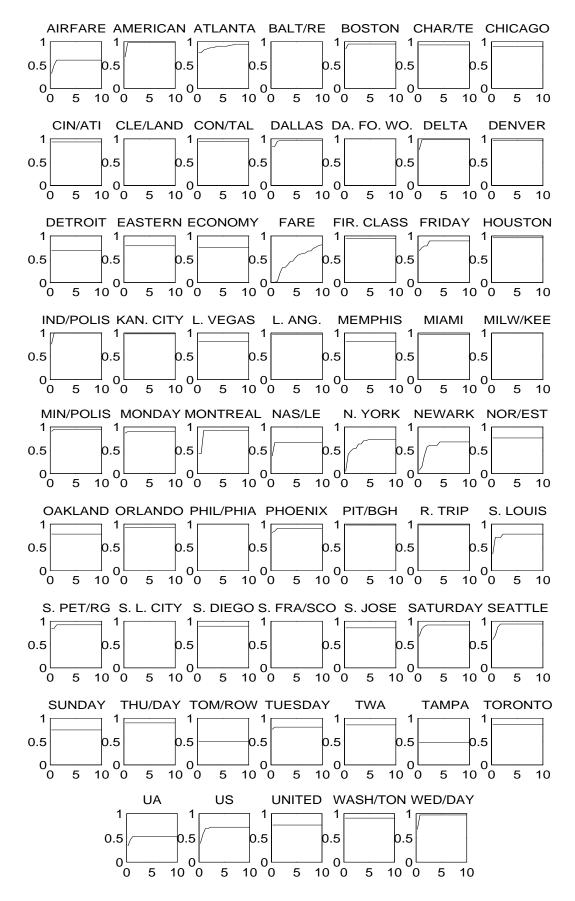


Figure 5-6: Individual ROC curves for the spotter with word-dependent models for the keywords, and context-independent phones as fillers.

is consistently around 5% higher. Thus, unlike what was observed for the LVCSR spotter, there is a gain in the probability of detection for all false alarm rates up to ten fa/k/h. The highest gain is achieved again at very low false alarm rates.

In comparing the individual ROC curves for the keywords, it is observed that forty-five of the keywords performed better, three slightly worse, and the rest approximately the same. The number of missed keywords was 220, out of which forty-eight were due to substitution errors. These results indicate a vast improvement over the corresponding system without word-dependent models, which demonstrated 321 misses and sixty-seven substitutions. The substitution pairs are shown in Table 5.2.

Actual	${f Hypothesized}$	Frequency	
airfare	fare	9	
new york	newark	6	
tampa	$\operatorname{atlanta}$	6	
us	$\mathbf{fare}$	4	
pittsburgh	saint petersburg	2	
us	ua	2	
american	newark	1	
boston	$\operatorname{atlanta}$	1	
chicago	saint louis	1	
denver	$\mathbf{fare}$	1	
minneapolis	$\operatorname{indianapolis}$	1	
newark	ua	1	
new york	us	1	
orlando	$\operatorname{atlanta}$	1	
phoenix	saint louis	1	
tampa	cleveland	1	
ua	miami	1	
us	saint louis	1	

Table 5.2: Keyword substitutions for the spotter with word-dependent models for the keywords, and context-independent phones as fillers.

Comparing these substitution pairs to those in Table 3.2, we observe that while the keyword "new york" was substituted eight times for the keyword "newark" in that system, it was not substituted even once here. On the other hand, the number of substitutions of "new york" by "newark" increased from three to six. The net effect was a decrease in the frequency with which the two words were confused for each other. Some of the most frequent pairs in Table 3.2, such as "airfare" and "fare," "tampa" and "atlanta" demonstrated even more substitutions in this system. This indicates that for very acoustically similar word-pairs, the introduction of word-dependent acoustic models does not always result in less confusion between them. The benefit of using word-dependent models is mainly evident in the large reduction of single substitution errors between keywords that are acoustically dissimilar.

In the error analysis section for the spotter with context-independent phones as fillers, the error resulting from the hypothesis of strings of phone-words in the place of the actual keywords was discussed in detail. A similar analysis was performed for this system, and lead to the conclusion that the more explicit modeling of the keywords significantly reduced the frequency of this type of substitution. The large composite bigram score that caused this error was offset by a higher acoustic score, leading to the correct hypothesis of the keyword. Specifically, for the keyword "fare" the number of misses due to this error dropped from thirty-four to twelve, for "nashville" from fifteen to eight, and for "tomorrow" from eleven to seven. Similar results were obtained for many of the other keywords.

We will conclude the comparison between the two spotters with a few observations regarding computation time. Similarly to the LVCSR spotter, the computation time required by the classification stage of this system was approximately 5.6 times longer than that of the corresponding spotter without word-dependent models. The computation time attributed to the Viterbi search was unchanged. In this case, it is hard to decide whether there is a net benefit or loss. The gain of 4.8% in absolute FOM is very significant, but it is greatly diminished by the five-fold increase in computation time.

### 5.4 Summary

In this chapter we investigated the effects of word-dependent modeling in word spotting performance and the required computation time. Only the keywords were modeled by word-dependent models, so that comparison between spotters with different background representations would be feasible. Both of the systems that were developed demonstrated an improvement in performance as measured by the FOM. The number of substitutions between acoustically similar keywords decreased substantially, as was expected. The number of keyword misses, due to strings of phone-words being hypothesized in place of the keywords, also decreased considerably for the spotter with context-independent phones as fillers. Unfortunately, the computation time required for either of these word spotters increased by approximately a factor of five, thus significantly impacting the performance gain. Figure 5-7 summarizes the FOM and overall actual computation time results for the LVCSR and CI systems.

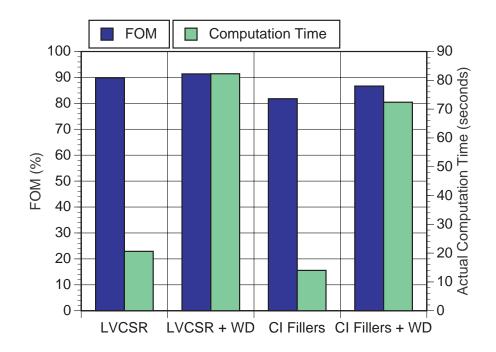


Figure 5-7: FOM and computation time measurements for the LVCSR and CI spotters with and without word-dependent models.

## Chapter 6

## **Summary and Improvements**

In the previous three chapters we described word spotting systems with a variety of background representations that range from whole words to a single very general model. We also examined the effects on word spotting performance and computation time of incorporating word-dependent models for the keywords. In the following sections, we summarize the results of all word spotting experiments and propose an iterative training procedure that improves performance without affecting the computation time. We conclude the study with a brief discussion of future research directions and possible applications of the developed word spotting systems.

## 6.1 Summary of Results

#### 6.1.1 FOM Performance

The measure we used to evaluate the performance of the word spotters was the Figure of Merit, which was defined as the average probability of detection over the first ten false alarms per keyword per hour. The performance of all word spotters developed for this study, as measured by the FOM, is shown in Table 6.1. The results for the systems that used only context-independent phones for keyword modeling are shown in the first column. The second column lists the performance of the systems

Word spotter	CI models	WD models
LVCSR	89.8%	91.4%
CI fillers	81.8%	86.7%
18 fillers	79.2%	-
12 fillers	76.5%	-
1 filler	61.4%	-

Table 6.1: FOM performance results for all developed word spotting systems.

that used a combination of context-independent and word-dependent models for the keywords. As explained in Chapter 5, only two systems using word-dependent models were designed, since their training and testing were very computationally intensive.

There is clearly a correlation between the degree of explicitness in background modeling and word spotting performance as measured by the FOM. The LVCSR utilizes the most detailed filler models, i.e., whole words, and achieves the highest performance of all spotters. As filler models become fewer and more general, the FOM decreases monotonically.

The LVCSR system outperforms the spotter that uses only a single filler model by almost thirty percent in absolute FOM value. The largest portion of this performance gain can be attributed to the use of more refined acoustic models for the background. An increase of 20.4% in the FOM is achieved when the number of filler models is increased from one general acoustic model to fifty-seven context-independent phones. This result suggests that the use of more refined phone representations, such as context-dependent phones, could further improve the FOM. The remaining 8% gain in performance is achieved by incorporating domain specific knowledge, i.e., using models of all non-keyword words as fillers. This further improvement can be attributed to two factors. First, by explicitly modeling all words in the domain we impose a tighter constraint on the possible transcriptions of each utterance. The filler words for the LVCSR are modeled as concatenations of context-independent phones. When hypothesized they consist of multiple segments. In contrast, the fillers for the spotters with one, twelve, eighteen and fifty-seven filler models are hypothesized as single segment "words." Consequently, the output transcription of these systems generally consists of a larger number of words than the corresponding transcription of the LVCSR system. The second factor contributing to the performance gain is the bigram language model. Although a bigram component is incorporated in all systems, its benefits become most evident for the LVCSR spotter. For instance, the probability that the current word is a city name, given that the previously hypothesized word was "from," is much higher than if the previous word was the single filler model "C1". In conclusion, the largest gain in FOM, with respect to the spotter with a single filler model, was achieved with increasingly more explicit acoustic modeling of the background. The use of whole words as fillers resulted in a more constrained search space and a more effective bigram component. The spotter with whole words as fillers achieved an additional, significant gain in word spotting performance, without requiring any further improvement in the acoustic modeling of the segments.

The introduction of word-dependent models for the keywords resulted in an improvement in the performance of the systems that were developed. Both spotters demonstrated a significant reduction in the number of keyword substitutions. The main source of improvement for the CI spotter was the elimination of a large number of errors caused by the substitution of keywords by strings of phone-words. The word-dependent models for the keywords received a higher composite acoustic match score than the corresponding context-independent models. The higher acoustic score offset the large composite bigram score of the underlying phone-word strings in many instances, resulting in the correct hypothesis of the keyword. This type of error did not occur for the LVCSR spotter, which explains why it demonstrated significantly smaller improvement in performance than the CI spotter.

In conclusion, we have shown that word spotting performance as measured by the FOM can be improved upon by (1) using more refined acoustic models as fillers, (2) explicitly modeling all words in the domain of interest, and (3) using more refined acoustic models for the keywords. By using word-dependent models for the keywords and context-independent phones as fillers, we managed to achieve FOM performance very close to that of the LVCSR spotter.

#### 6.1.2 Computation Time

In this section we present measurements of the computation time required by the individual word spotters. The method that was used for the collection of these measurements was described in Section 2.5.2. The average computation time per utterance in seconds is shown in Table 6.2. Both the actual and elapsed time measurements are

		CI models		WD models	
Word spotter	$\mathbf{Stage}$	actual	elapsed	actual	elapsed
	classification	13.01	13.84	73.88	75.2
LVCSR	viterbi	7.50	8.52	8.31	17.95
	total	20.63	22.48	82.3	93.99
	classification	12.85	12.9	71.35	71.75
CI fillers	viterbi	1.04	1.12	0.96	1.37
	total	14.01	14.14	72.43	73.24
	classification	13.81	13.86		
18 fillers	viterbi	0.63	0.67		
	$\operatorname{total}$	14.56	14.65		
	classification	12.74	12.75		
12 fillers	viterbi	0.64	0.70		
	total	13.50	13.57		
	classification	10.73	10.92		
1 filler	viterbi	0.33	0.33		
	total	11.18	11.37		

Table 6.2: Computation time results for all developed word spotting systems.

presented. The elapsed time demonstrated a lot of fluctuation between consecutive timing experiments under the same word spotting conditions. The actual time proved more stable and was therefore used for the comparison between the word spotting systems. For every spotter we measured the computation time required for the principal component rotation, classification, and Viterbi stages of recognition. The first stage, where the vectors of segment measurements are multiplied by a rotation matrix, had the same average duration of 0.12 seconds for all systems. This amount is included in the total computation time measurements shown in Table 6.2. The timing results are not guaranteed to be very precise, so the focus of the comparison will be on general trends rather than exact measurements. The average computation time for the Viterbi stage decreases as the number of filler models was reduced from 2462 for the LVCSR spotter to a single general model. The only inconsistency to this result was the very small increase in computation observed when the number of filler models is decreased from eighteen to twelve. The reduction of the vocabulary size by six words should not significantly affect the required computation time for the search. The most probable explanation for this inconsistency is that it is a result of the variability in the timing procedure that was used. The same relation between the Viterbi computation time and the number of filler models is observed for the word spotters that use word-dependent models for the keywords.

The classification times follow a similar trend, but a slightly more in depth analysis is required in order to fully comprehend their behavior. All the systems developed use at least fifty-seven acoustic models, and each model is a mixture of up to twenty-five diagonal Gaussians. The LVCSR spotter and the spotter with context-independent phones as fillers use exactly fifty-seven acoustic models. The word spotters with general fillers have an additional number of models equal to their respective number of filler models. With these facts in mind, we would expect that the systems with general filler models would all have longer classification stages than the systems using whole words, or context-independent phones as fillers. That is not the case though, as is evident from the results in Table 6.2. More careful examination of the classification algorithm leads to the conclusion that the total number of mixture Gaussians, rather than the total number of models, controls the amount of computation required for this stage. The spotter with eighteen filler models had the highest number of mixtures and the longest classification stage. The LVCSR, CI filler, and twelve filler systems had approximately the same number of mixture Gaussians, and required approximately the same amount of computation time. Finally, the system with a single filler model had a significantly smaller number of mixtures, and also a significantly shorter classification stage compared to any other spotter. The fact that some of these systems have more models but fewer mixtures than others is easily explained if we consider the training method that was used in their development. The LVCSR and the spotter with context-independent phones for fillers trained their fifty-seven acoustic models on all data. Thus, there were enough training tokens for almost all of the models to be represented by mixtures of the upper-bound of twenty-five Gaussians. The spotters with more general filler models used only the keyword data to train their contextindependent phones, and the rest of the data to train the filler models. As a result, many of the context-independent phones for these systems were modeled by mixtures of fewer than twenty-five diagonal Gaussians. Thus, the context-independent phones for these systems have a smaller total number of mixtures than the corresponding phones for the LVCSR and CI spotters. Depending on the number of general models used by each system, a classification time above or below the mark set by the LVCSR and CI spotters is achieved.

The introduction of word-dependent modeling had an enormous effect on the classification time for both the LVCSR and the spotter with context-independent phones as fillers. Both spotters required slightly over 5.5 times more computation time for the classification stage, a result that is easily justified if we consider the increase in the number of acoustic models from fifty-seven to 520. Thus, the gain in performance achieved with these systems is outweighed by their very long average computation times.

A summary of the performance of all word spotting systems that were developed for this study is graphically presented in Figure 6-1. For each system, the leftmost bar corresponds to FOM performance and the rightmost to actual computation time. The computation required in the principle component stage is omitted since it is the same for all systems.

As we expected, there is a clear tradeoff between word spotting performance as measured by the FOM, and the computation time required for spotting. More explicit modeling of the background results in higher performance, but also requires more computation. The advantages of a smaller set of fillers are less computation time and more flexibility, in the sense that word spotting in a new domain would require less training data for language and acoustic modeling. An acceptable compromise between FOM performance and computation time seems to be the spotter

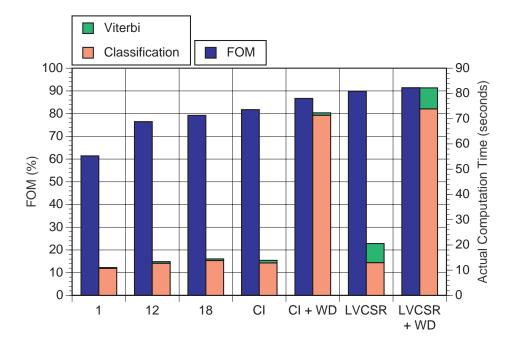


Figure 6-1: FOM and computation time measurements for the all developed word spotters.

with context-independent phones as fillers. It achieves over 80% FOM, and provides significant savings in computation time compared to the LVCSR spotter.

The use of word-dependent models for the keywords clearly improves the FOM, but unfortunately also results in a very large increase in computation. As we have already explained, the increase in computation is due to the classification algorithm we used, which computes an acoustic match score for all models and all segments before the search is initiated. A classification algorithm that would compute acoustic scores upon demand during the search would save a lot of computation time, and would make word-dependent or context-dependent models more attractive. The CI spotter with word-dependent models for the keywords illustrates the benefits of introducing such refined acoustic models into word spotting systems. It achieves an FOM performance very close to that of the LVCSR spotter, without using any explicit knowledge of the domain's vocabulary.

This section summarizes the results of our study on out-of-vocabulary word modeling for word spotting systems. In the next section we discuss an experimental method that provides variable amounts of gain in FOM performance for all spotters, without affecting their computation time requirements.

## 6.2 Improving Performance with Keyword-Specific Word-Boosts

In this section we present an iterative process which results in significant improvement in the performance of some of the developed spotters, without affecting their required computation times. The main source of error for the word spotters with context-independent phones or more general acoustic models as fillers is the substitution of keywords by acoustically similar strings of fillers. Careful analysis of these errors revealed that the majority of them are due to a very large cumulative bigram transition score for the filler strings. The decomposition of non-keywords into strings of fillers resulted in an asymmetry in the amount of data available for keyword versus filler training. Any bigram transition between fillers received counts for the language model from instances generated by numerous words. Thus, in order to balance the bigram transition scores into keywords with the transitions into fillers, we decided to add a word-specific boost to each keyword. We observed that most of the keywords that have many missed instances are not inserted very often. This indicated that trading insertions with misses might be possible, and could potentially lead to a gain in performance. To that effect, we designed an iterative process that attempts to equalize the number of insertions and deletions for each keyword during spotting, by adjusting the keyword-specific word-boosts. The set we used for this post-training stage consists of the union of the two development sets, dev1 and dev2. Our choice of such a large development set was based on the belief that a higher number of keyword instances would allow better estimation of the appropriate word-boost values. The FOM was calculated for each iteration in order to measure improvement and also as an indicator of when to stop iterating.

The process was applied to the three word spotters with general filler models and the spotter with context-independent phones as fillers. For all of the above systems the FOM on the new development set increased as the number of insertions approached the number of deletions for each keyword. The set of word-boosts that resulted in the highest FOM value was selected, and the boosts were added to the appropriate bigram transition scores into the keywords. Then, word spotting was performed on the same test set. The new performance measurements are shown in Table 6.3. We see that

Word spotter	FOM without boost	FOM with boost
CI fillers	81.8%	84.5%
18 fillers	79.2%	82.7%
12 fillers	76.5%	82.8%
1 filler	61.4%	62.6%

Table 6.3: Performance improvements resulting from the introduction of keyword-specific word-boosts.

the highest gain of 6.3% in absolute FOM was realized by the spotter with twelve general filler models, followed by a gain of 3.5% for the spotter with eighteen general filler models, and 2.6% for the spotter with context-independent phones as fillers. The spotter with a single filler demonstrated only a 1.2% increase in absolute FOM performance. As expected, the number of missed instances decreased for all systems, while the number of keyword substitutions by other keywords remained relatively stable.

We have shown that significant improvement in word spotting performance can be achieved with a simple, post-training process. The process estimates appropriate keyword-specific boosts, which compensate for the large bigram transition scores of the filler models. We believe that even higher gains can be achieved by further refining this process.

## 6.3 Future Work

#### 6.3.1 Improvements and Flexibility

In this study we developed word spotting systems that use background representations ranging from a single general acoustic model to whole words. We verified that the LVCSR spotter provides the best performance as measured by the FOM, but also requires significantly more Viterbi computation time than any of the other spotters. It is also the least flexible system, since knowledge of the full vocabulary is required in order to build the background representation. A word spotter that demonstrated FOM performance relatively close to that of the LVCSR was the CI spotter, especially with the introduction of word-dependent models for the keywords. This system is more flexible than the LVCSR, but requires a large number of keyword instances in order to efficiently train the word-dependent models. It also requires a large amount of computation in the classification stage. Based on these results, future research will attempt to satisfy the following goals:

- Utilize a faster, more efficient classification algorithm.
- Evaluate the flexibility of the developed word spotting systems within and across domains.
- Use context-dependent phones both for the keywords and as fillers.

The development of a faster classification algorithm is necessary in order to realize the benefits of the word-dependent models. Furthermore, it will allow the incorporation of context-dependent phones into the word spotting systems.

We intend to use the developed word spotting systems in a set of experiments that will evaluate their flexibility within and across domains. First, we will monitor the effects on performance of adding or subtracting keywords within the ATIS domain. In these experiments, the acoustic models will remain unchanged and only the bigram language model will be recomputed. The systems with word-dependent models will not be rebuilt for this set of experiments. Second, we will measure the FOM performance of these word spotting configurations in other domains and with varying training set sizes.

Context-dependent phones can provide a more refined background representation than context-independent phones. They can also be used in place of the worddependent phones, thus easing the requirement for many keyword instances in the training set. A spotter that will use context-dependent phones for both keyword and background representation will therefore be rather flexible, and will hopefully achieve performance very close to that of the LVCSR spotter.

#### 6.3.2 Possible Applications

As we discussed in Chapter 1, there is a continuously growing number of word spotting applications. One of our goals is to incorporate a word spotting systems with few filler models as a front-end to the GALAXY [4] system. GALAXY is a distributed system for providing access and intelligent mediation for on-line information and services via human-language technology. The current implementation is focused on the travel domain, and provides air travel, local navigation, and weather information. The current GALAXY vocabulary consists of nearly 2500 words from all three domains. The use of such a large vocabulary has a negative effect on both recognition time and on accuracy. Ideally, we would like to know which domain the query refers to in order to use only the corresponding vocabulary in recognition. That can hopefully be achieved with a system that spots for a moderate size set of keywords, that are characteristic of each domain. A probabilistic framework will be constructed, which will measure the relevance of each domain to the current query. The likelihood of each domain will be based on the detection of one or more keywords in the current query, and the results of the domain classification of the previous queries. In the first recognition step, the spotter will return an ordered list of the domains in GALAXY. In the next step, recognition will be performed starting with the vocabulary of the most likely domain. If the utterance score falls under a pre-determined threshold, the vocabulary of the second most likely domain will be used for recognition. This process will be continued until an acceptable score is returned. We believe that dividing the

recognition process into these two steps will result in increased accuracy and savings in computation time on average. It might also provide a simple way to add more domains to GALAXY, since only the word spotting component would have to be rebuilt.

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